



# DEEP DIVE INTO CONTENT & ADVERTISING CONSUMPTION DURING COVID

**EDITION 5** 

### **AGENDA**

#### **TV Consumption**

- 1. Global Landscape
- 2. Indian TV Landscape: Week 15
- 3. Audiences: Deep Dive Content & Viewing
- 4. Advertising Trends & Deep Dive

#### **Smartphone Consumption**

- 1. Trends in the US
- 2. India Smartphone Behaviour
- 3. Digital Advertising Trends



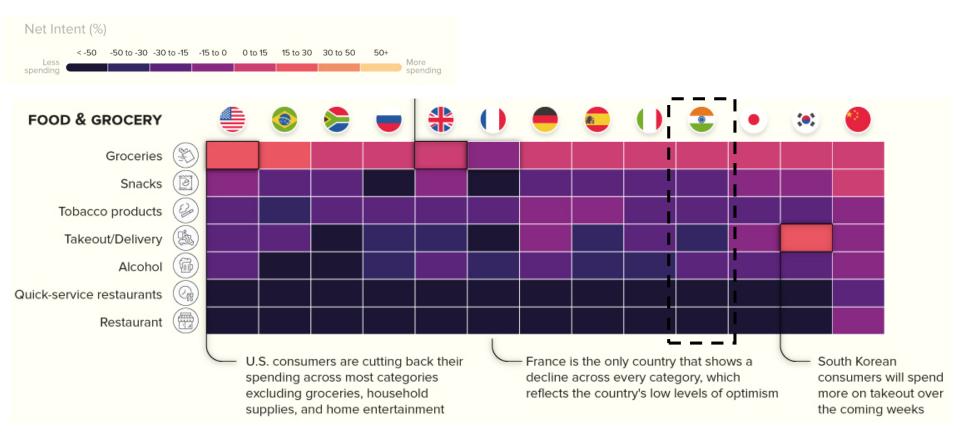


## GLOBAL LANDSCAPE





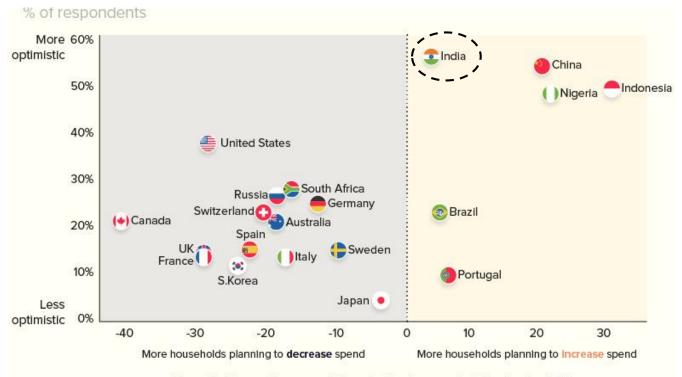
#### HOW COVID-19 CONSUMER SPENDING IS IMPACTING INDUSTRIES





#### **OPTIMISM ABOUT COUNTRY'S RECOVERY AFTER COVID-19**

India's consumers are displaying higher levels of optimism, with more households planning to increase spend—a trend that is also evident in China, Indonesia, and Nigeria



Household spending expectations for the two weeks following April 6th





#### THE TELEVISION VIEWERSHIP CONTINUES TO GROW ACROSS THE GLOBE

#### **United Kingdom**

Total TV average daily minutes **grew by 17% vs the pre-Covid period and 3.2%**in W15'20 over the previous week

#### **France**

The time spent on television in France **grew by 20%** in W15'20 w.r.t. pre-COVID period (W10'20)

#### Czech Republic

In the last 5 weeks (March 11 – April 14), there was an **overall increase of 25%** in TV Viewership which is equivalent to 52 mins a day. This period witnessed the highest viewership growth in 17 years.

#### <u>India</u>

The viewership on TV increased by 40% vs the pre-Covid period and 1% in W15'20 from the previous week

#### <u>Australia</u>

Total TV Viewing for W15'20 was **up by 34%** in comparison to W11'20.







## 'ONE WORLD: TOGETHER AT HOME' CELEBRITY CONCERT FOR COVID RELIEF WAS SIMULCAST ON 26 U.S. TV NETWORKS & DREW 21 MILLION VIEWERS

This Virtual Concert was an exciting innovation which leveraged TV's reach to help raise \$127 million New rules of engagement!













#### THE SCOPE OF OUR ANALYSIS: INDIA



#### **Television Behavior**



#### **Smartphone Behaviour**



**Market Coverage** All India (Urban + Rural) 2+ years



**Market Coverage** Urban 1 Lakh+. NCCS ABC, 15-44 Years, **Android Smartphone Users** Passive Panel, 12000 user base Aligned to Smartphone Universe

#### Time Period:

**Pre COVID-19**: 11th |an'20 - 31st |an'20

**COVID Disruption:** Edition 5: 11th Apr'20-17th Apr'20

Frequency: Weekly

#### Time Period:

**Pre COVID-19**: 13th Jan'20 - 2nd Feb'20

**COVID Disruption: Edition 5: 11th Apr'20-17th Apr'20** 

Frequency: Weekly







# INDIAN TV LANDSCAPE Key Highlights





#### WEEK 15 RECORDED 40% GROWTH OVER PRE COVID-19 AT 1.24 TRILLION

#### **MINUTES**

Avg. Daily

Reach in Mn

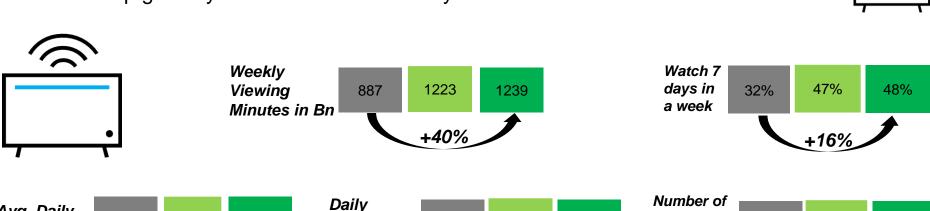
560

627

+12%

- Individuals watching TV for all 7 days increase to 48%
- Viewership grew by 1% over Week 14 led by ATS

627

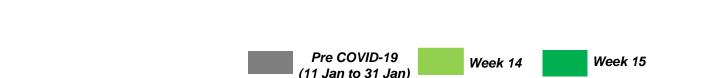


03:46

04:38

+25%

04:42



ATS/Viewer

(hh:mm)



22

+38%

16

channels

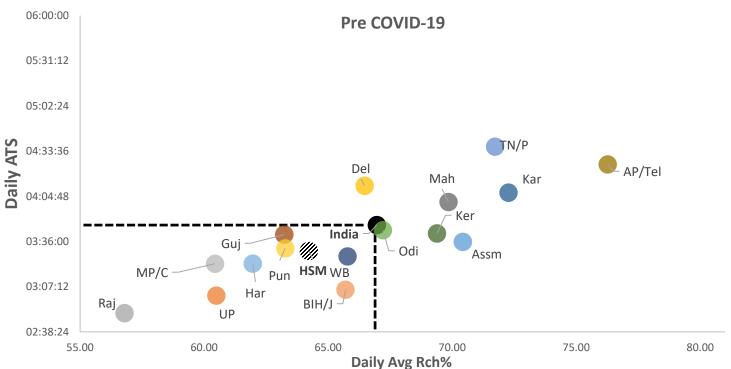
watched/per

viewer/week

#### PRE COVID-19 VIEWERSHIP: STATE -WISE

- Southern states significantly ahead
- ➤ AP/Telangana had the highest daily reach of 76% while TN/Pondicherry led in daily ATS of 4 hours 36 minutes

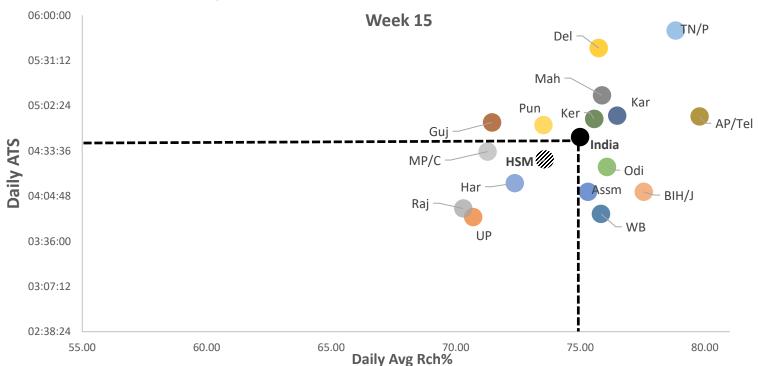




## WEEK 15 VIEWERSHIP GROWTH DRIVEN BY BOTH REACH AND ATS

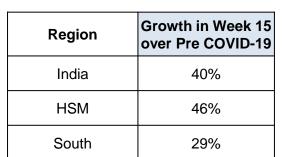
12

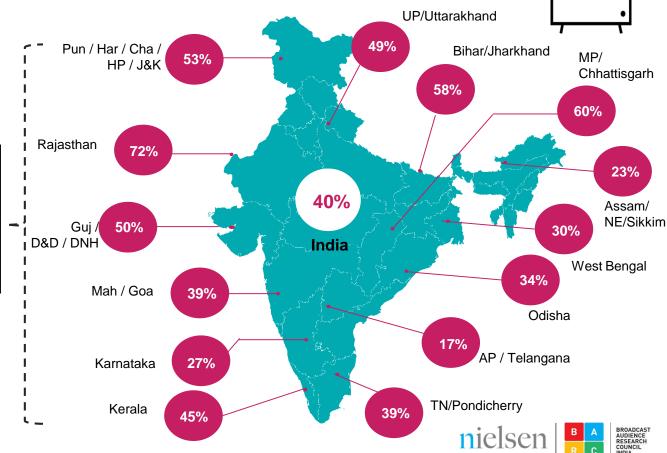
- Southern states still ahead
- TN/Pondicherry has the highest daily ATS of 5 hours 50 minutes.





TOTAL TV CONSUMPTION INCREASED BY 40% AT ALL INDIA IN WEEK 15



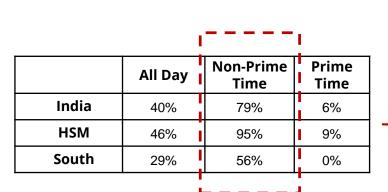


13

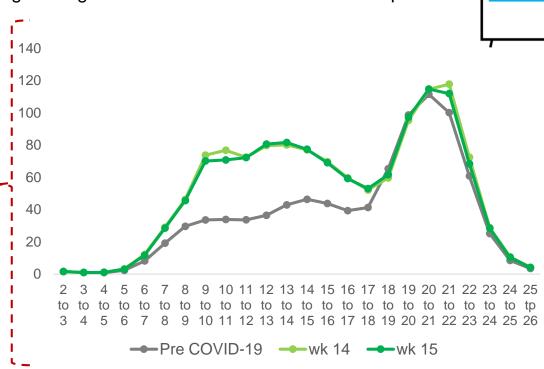
Growth based on Viewing Minutes
Week 15 (week starting 11 April) data as compared to Pre COVID-19 i.e.Week 2 to Week 4 (11 Jan to 31 Jan )

## NON-PRIME IS STILL THE DRIVER FOR TV VIEWERSHIP GROWTH IN WEEK 15

> Prime-Time as well as Non-Prime-Time register a growth of 1% each in week 15 as compared to last week

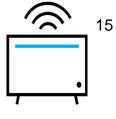


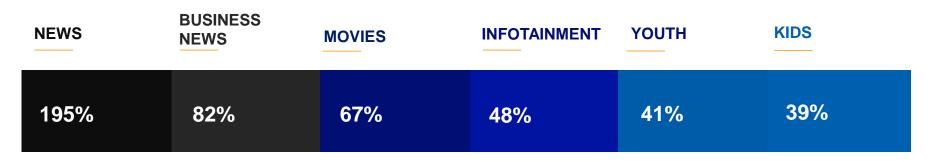
Growth in Week 15 (During COVID-19) data as compared to Week 2 to Week 4 (Pre COVID-19)



#### **ALL INDIA: NEWS & MOVIES CONTINUE TO GROW**

At HSM Urban, GEC growth is higher as compared to All India level

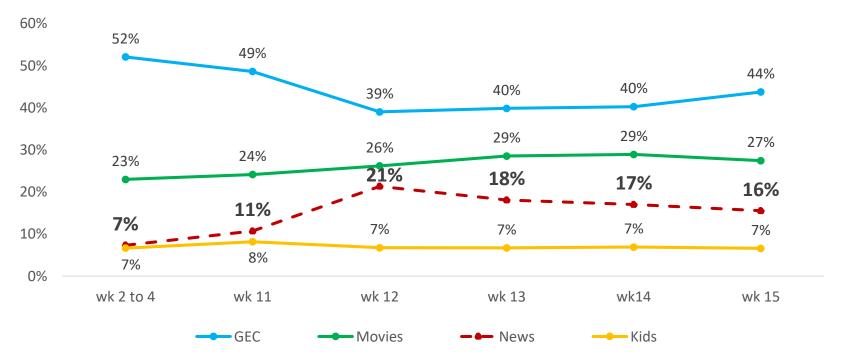








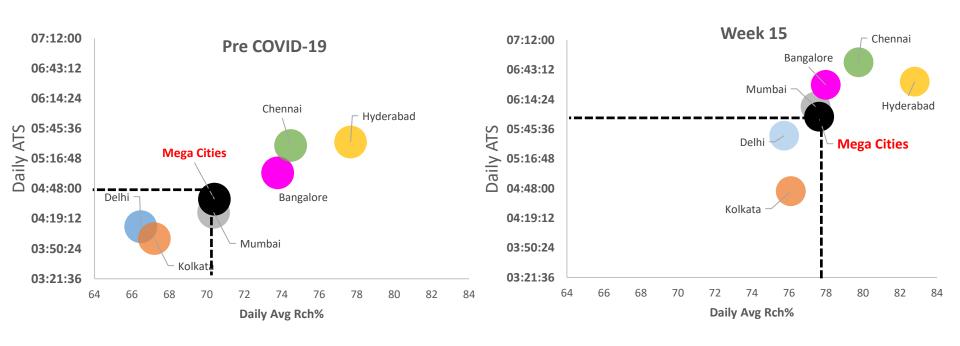
## GENRE-WISE SHARE: NEWS & MOVIE CONSUMPTION SHARE SURGED AND NOW CONTINUE TO OPERATE AT A HIGHER LEVEL



## MEGACITIES HAVE GROWN DURING COVID-19 DRIVEN BY BOTH REACH AND ATS

17

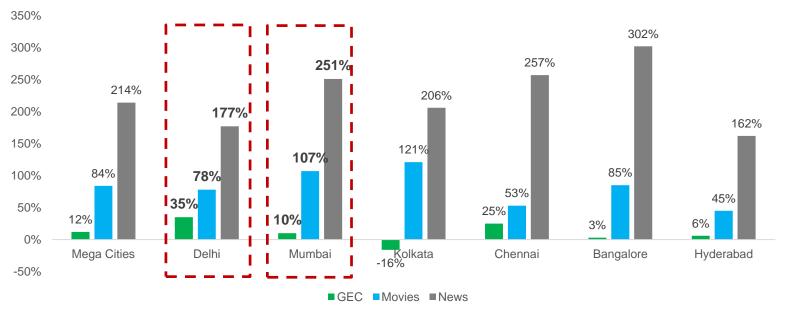
> ATS for Mumbai has grown the most, by 1 hour 42 mins (39% growth)



## VIEWERSHIP GROWTH IS THE HIGHEST IN DELHI & MUMBAI VS REST OF THE MEGACITIES

Movies & News have grown across all megacities

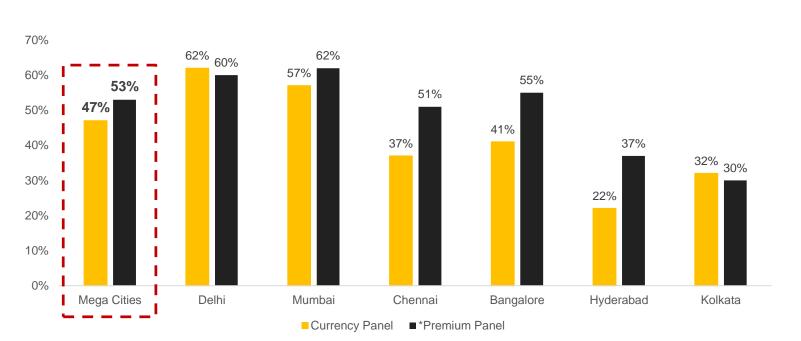






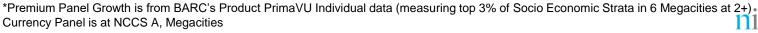
#### LAUNCHING PRIMAVU INDIVIDUAL DATA TODAY

Individual viewership: Megacities grew by 53% in Premium Panel Vs 47% in Currency Panel





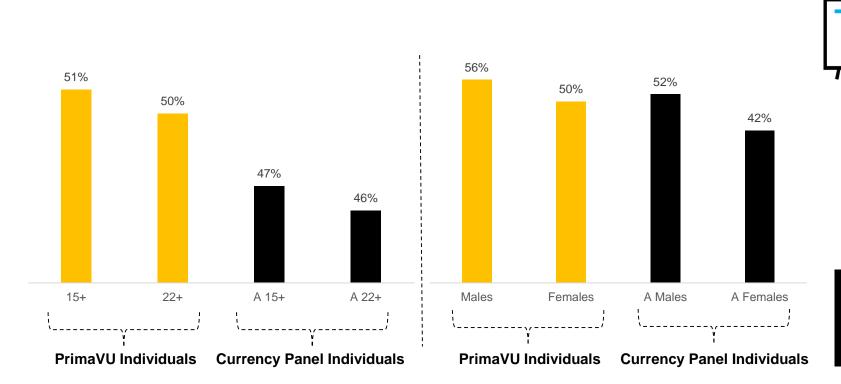






#### LAUNCHING PRIMAVU INDIVIDUAL DATA

> 15+ and Males are driving the growth in Premium Homes



nielsen R C

<sup>\*</sup>Premium Panel Growth is from BARC's Product PrimaVU Individual data (measuring top 3% of Socio Economic Strata in 6 Megacities at 2+) Currency Panel is at NCCS A, Megacities

# AUDIENCES: CONTENT & VIEWING A Deep Dive Into Demographic-wise & Market-wise Consumption

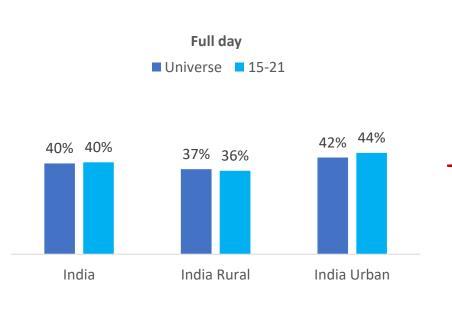


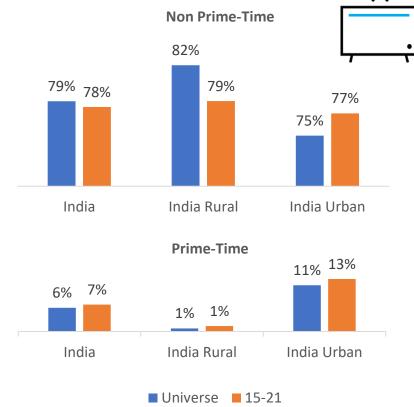


VIEWERSHIP GROWTH IN 15-21 AGE-GROUP IS DRIVEN LARGELY



15-21 age group contribute to 16% of the Total TV viewership

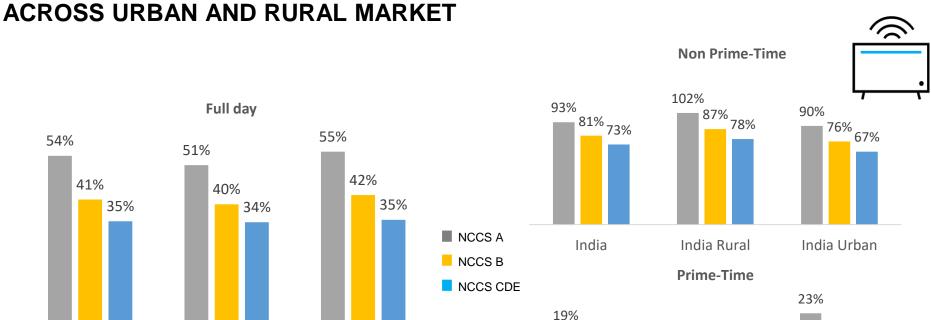








#### NCCS A HAS SEEN THE HIGHEST VIEWERSHIP GROWTH DURING COVID-19





10%

India Urban

10%

2% -1%

India Rural

6%

India

2%

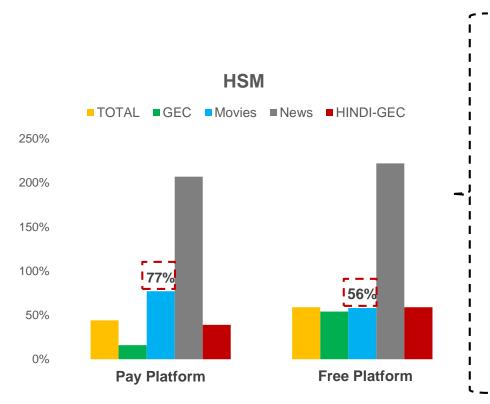
India Urban

India Rural

India

## HSM: WHILE NEWS STAYS STRONG, VIEWING OF MOVIES INCREASED MORE IN THE PAY PLATFORM



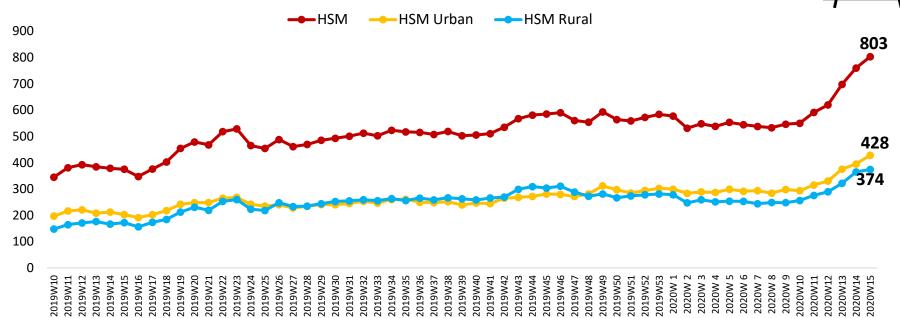


- Growth in Movie viewership is coming largely from pay platforms across Urban and Rural market (82% and 69% respectively)
- News stays strong in HSM with over 200% growth in week 15 over Pre COVID period



## 'RE-RUNS DRIVEN' HINDI GEC CHANNELS ATTAINED ALL TIME HIGH VIEWERSHIP POST EXIT FROM FREEDISH



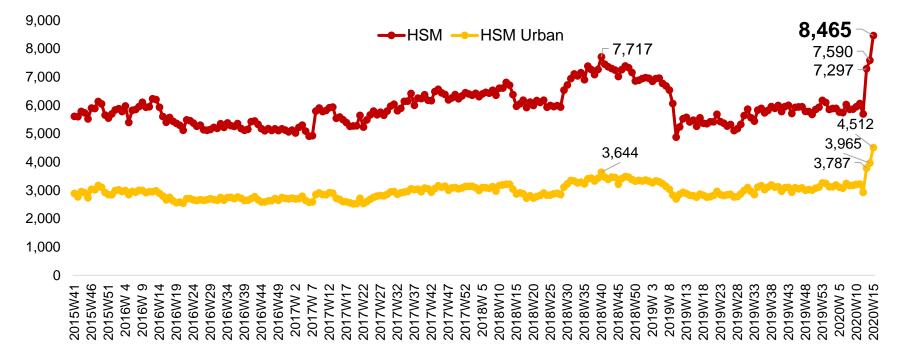




#### HINDI GEC IN HSM IS AT AN ALL TIME HIGH: 8.5 BN IMPRESSIONS

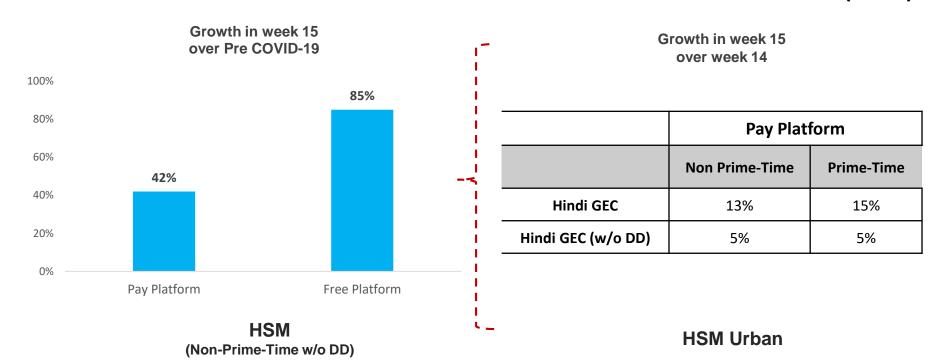
➤ HSM Urban registers all time high viewership for 3 weeks in a row with 4.5 Bn Impressions in week 15





#### HINDI GEC (W/O DD) IN HSM SHOWS GROWTH ACROSS PLATFORMS IN NON PRIME-TIME IN WEEK 15 OVER PRE COVID PERIOD

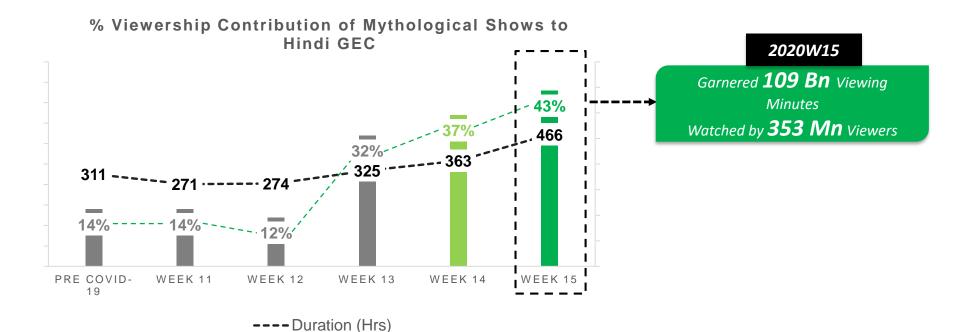
Even HSM Urban registers growth in Pay platform in week 15 over last week on the back of Mythos





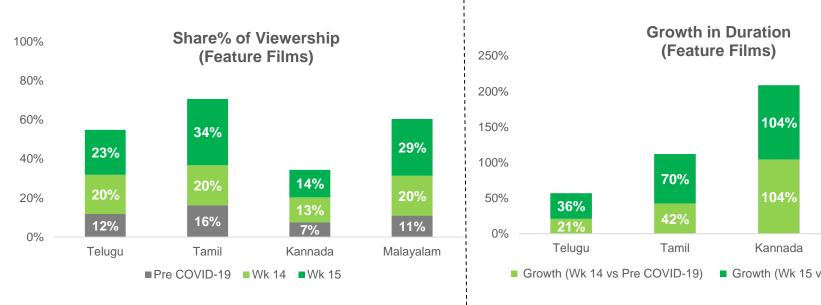
## MYTHOLOGICAL SHOWS HAVE BECOME THE MAIN SOURCE OF ENTERTAINMENT AMONG HINDI GEC'S

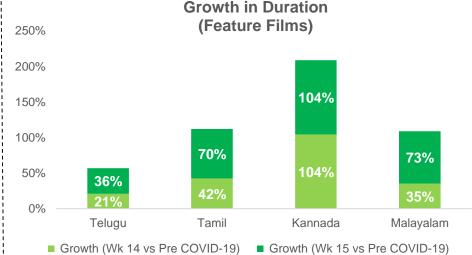




#### GEC'S IN THE SOUTH ARE LEVERAGING THEIR MOVIE LIBRARY TO SUSTAIN VIEWERSHIP







## **ADVERTISING TRENDS**

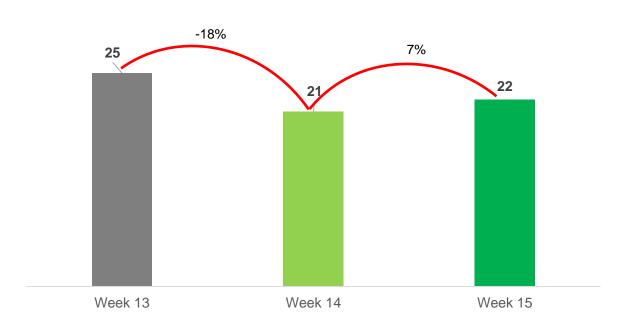




#### **OVERALL FCT: TOTAL INVENTORY CRAWLING BACK**

➤ Week 15 observes 7% growth



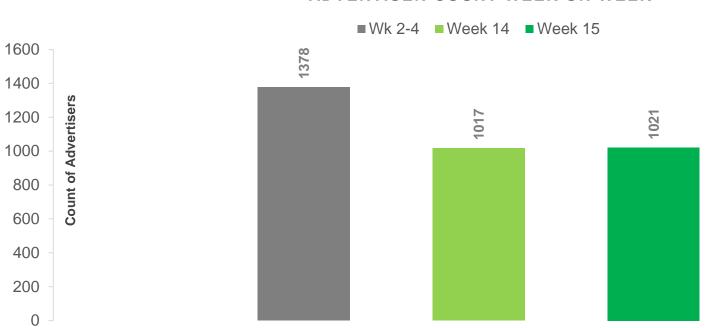




#### TOTAL ADVERTISERS ON TV CLIMBING BACK



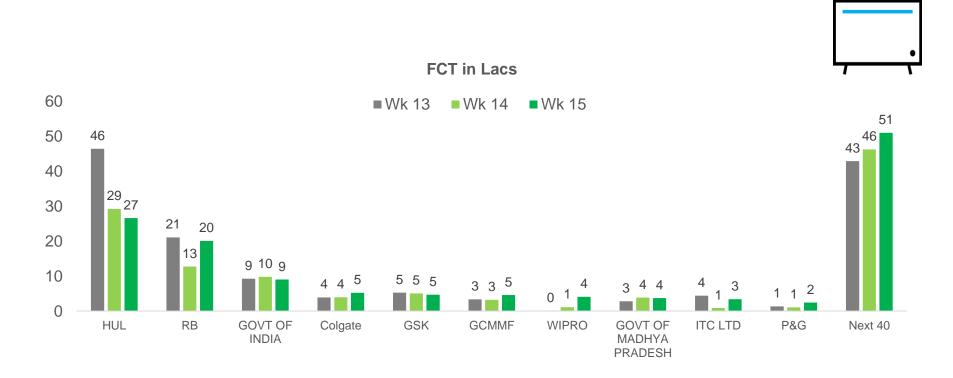
#### ADVERTISER COUNT WEEK ON WEEK





**INVENTORY LEVELS:** TOP 10 ADVERTISER INVENTORY GROWS BY

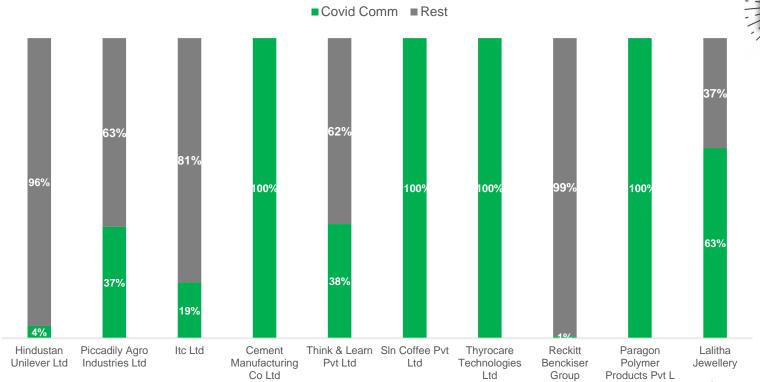
18% AND NEXT 40 GROWS BY 10% (Week 15 over Week 14)



#### **COVID-19 COMMUNICATION**

#### 141 (14%) ADVERTISERS USING THE COVID-19 THEME

> Total of about 10.7 Lac seconds on COVID-19, Top 10 Advertisers account for about 64%





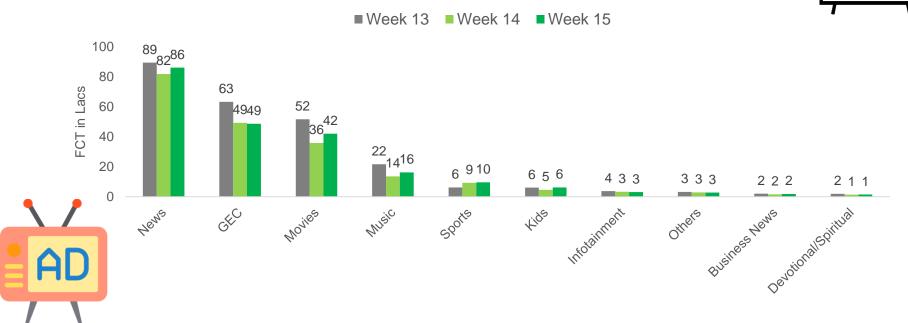




## AD VOLUME BY GENRE: GROWTH IN FCT ACROSS NEWS, MOVIES & KIDS GENRE (Week 15 /14)

GEC manages to sustain FCT levels



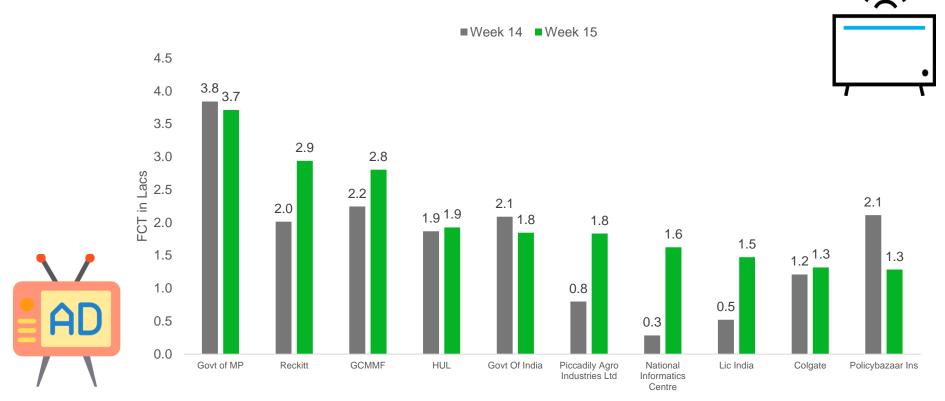


\*Only a few Genres mentioned above **FCT in Lacs**Week 13 to Week 15 (28 March to 17 April)



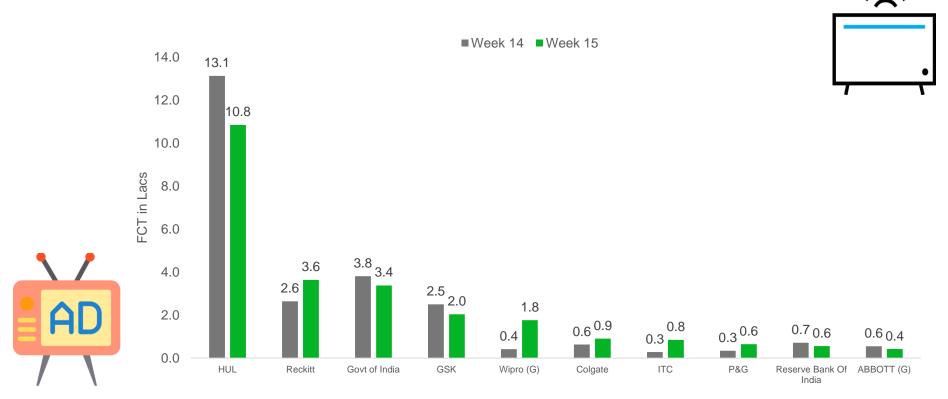
#### **NEWS GENRE: TOP ADVERTISERS**

Govt of MP,Reckitt, Amul, HUL, GOI, LIC increase FCT



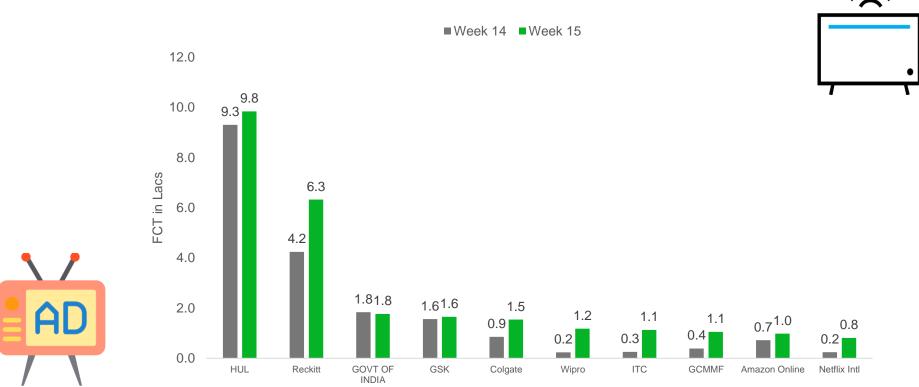
## **GEC:** TOP ADVERTISERS

Many FMCG' companies increase FCT compared to the last week



## **MOVIES: TOP ADVERTISERS**

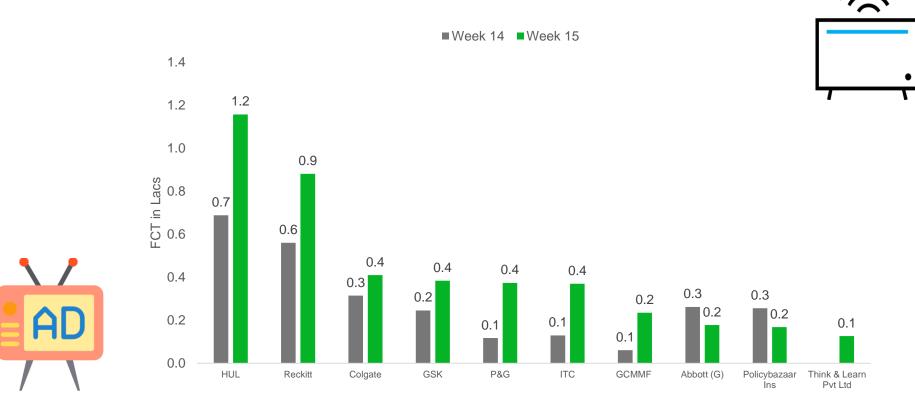
9 out of Top 10 Advertisers increase their FCT



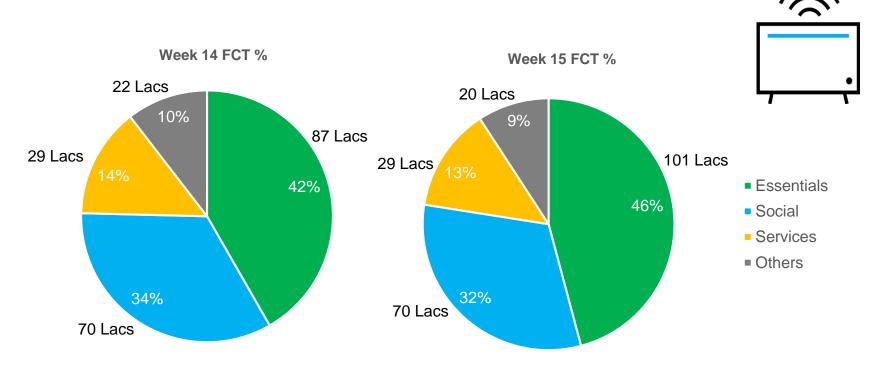


## **KIDS:** TOP ADVERTISERS

Growth observed across all advertisers in week 15



## CONTRIBUTION OF ESSENTIALS GREW FROM 42% IN WEEK 14 **TO 46% IN WEEK 15**



\*Essential Products considered basis the current scenario: Banking/Finance/Investment, Food & Beverages, Household Products, Personal Care/Personal Hygiene, Personal Healthcare, Telecom etc.



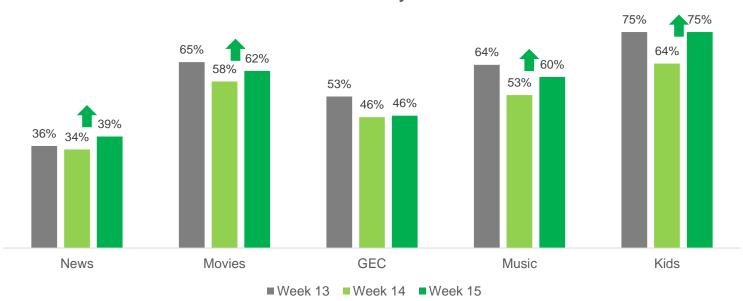




## **ESSENTIALS CATEGORY: INVENTORY GROWTH ACROSS GENRES**



#### **FCT% Consumed by Essentials**



Banking/Finance/Investment, Food & Beverages, Household Products, Personal Care/Personal Hygiene, Personal Healthcare, Telecom etc. FCT % for Essentials week wise





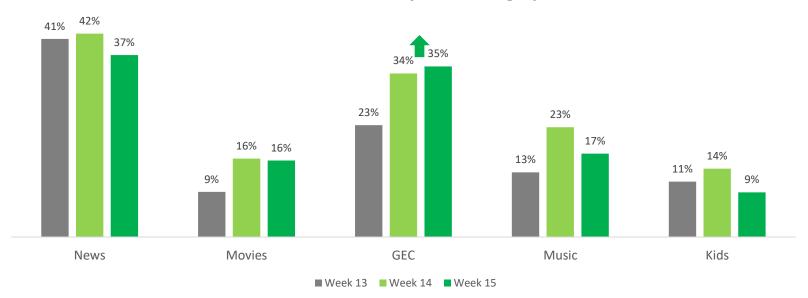


<sup>\*</sup>Essential Products considered basis the current scenario:

## **SOCIAL CATEGORY: INVENTORY ACROSS GENRES**

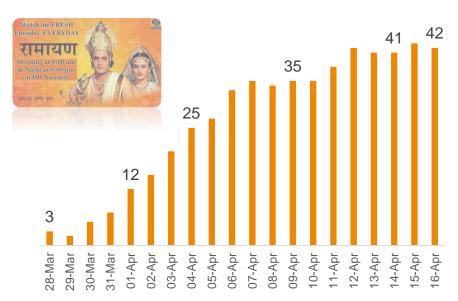


#### **FCT% Consumed by Social Category**

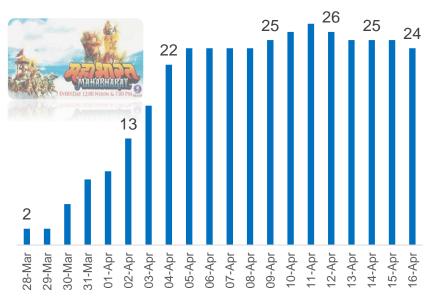


## RAMAYAN & MAHABHARAT ATTRACT MORE ADVERTISERS: ADVERTISER COUNT SEES A 14X & 12X INCREASE RESPECTIVELY

Daily FCT hovering around 1900 to 2000 secs across both programs



Ramayan on DD National at 0900 & 2100 hrs



Mahabharat on DD Bharati at 1200 & 1900 hrs







## **SMARTPHONE BEHAVIOR**





## HIGHLIGHTS FROM TODAY'S SESSION

- . Coronavirus: Continues to be Most searched among Top 100 Google searches
- 2. Aarogya Setu used by 1/5 consumers 80% + increase v/s the launch week
- 3. The New Normal of 3 hrs, 40 minutes+ per day on Smartphone continues, a 10% increase over pre- Covid times
- 4. Social networking adds 35% more time since Pre-Covid.
- 5. Professional suite surges in Covid lockdown.
- 6. News franchise continued to be nearly 50% of all smartphone audience. Views grow by 40%.
- 7. Entertainment galore !! Time on Movies grow by 48%, Originals by 69%.
- 8. Audio streaming apps decline possibly on account of travelling coming down.
- 9. Video Advertising spends drop across most categories. The growth categories were Corporate Images, F&B, Gaming,

Media, Education, Land & Building Equipment.



# A LOOK AT SOME TRENDS SEEN IN THE US



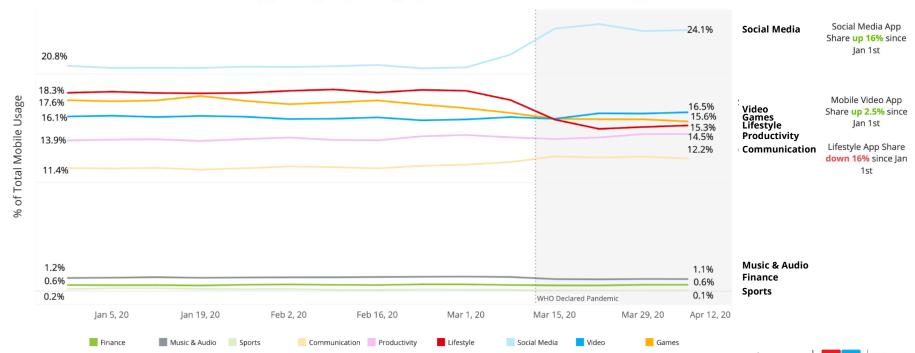


#### SOCIAL MEDIA ACCOUNTS FOR NEARLY A FOURTH OF MOBILE USAGE IN THE US

MOBILE USAGE BY APP IN THE US

## Q1 2020 Weekly Trend - Among Mobile Users

Weekly 18+, Mobile App Usage by Category as a % of Total Mobile Usage

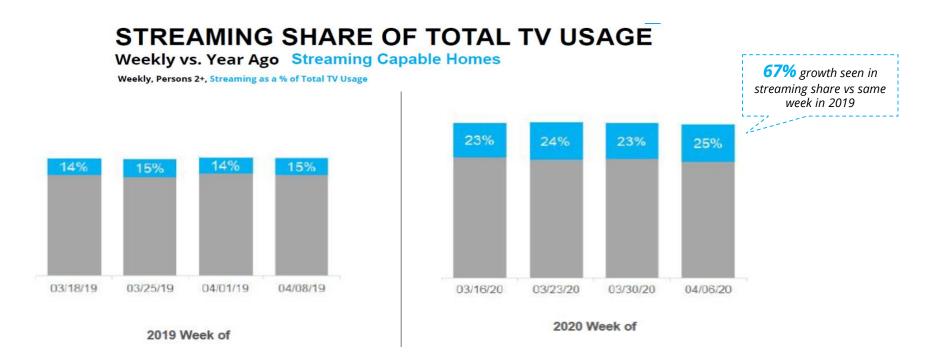








## 25% OF TOTAL TELEVISION VIEWING IN THE US WAS ON STREAMING IN THE WSD 8TH APR



Source: Nielsen, Streaming Meter Homes, Sum of Daily Streaming Minutes (Weighted) as a percent of Total TV Usage, P2+,Total Day,

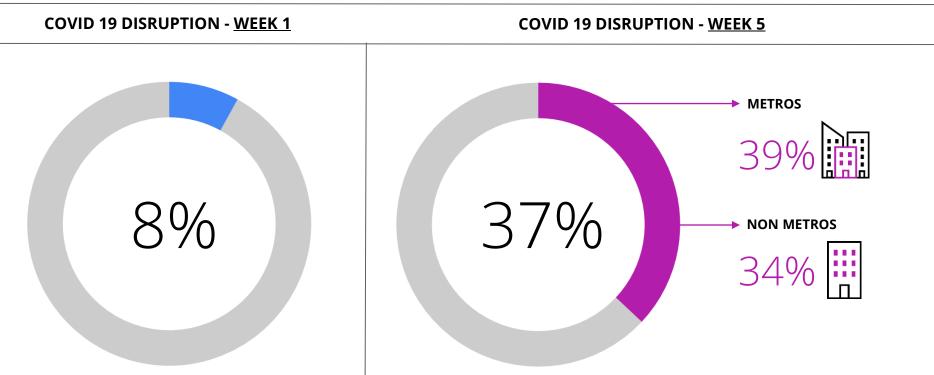


# INDIA SMARTPHONE BEHAVIOR





#### **TOP GOOGLE SEARCHES WEEK 5 V/S WEEK 1**



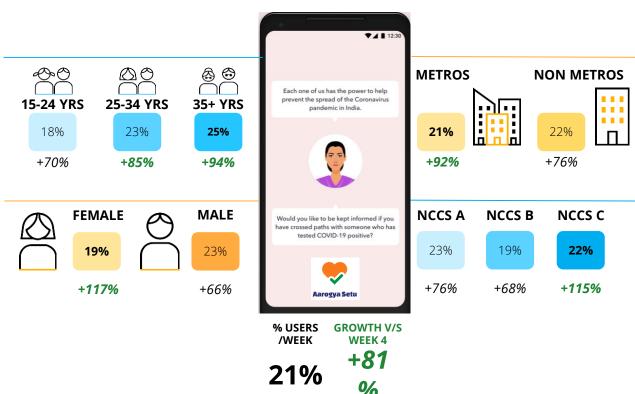
COVID RELATED SEARCH TERMS

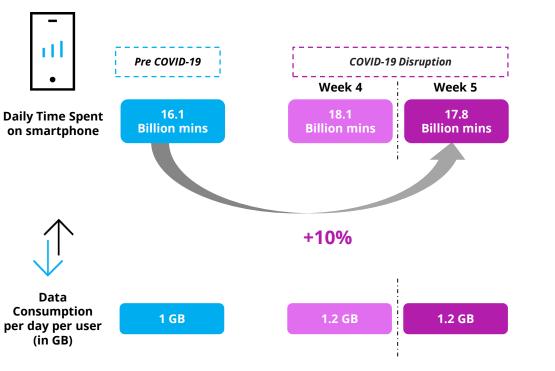
Top 100 Google Searches by Frequency are considered for above Based on Nielsen Android Smartphone Panel representing 1L+, NCCS ABC, 15-44



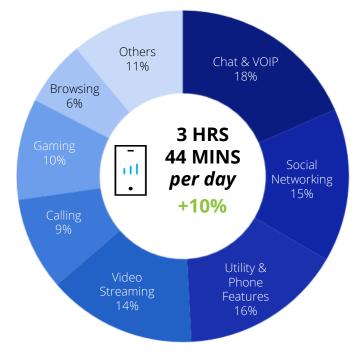
## JUMPED BY 81% IN WEEK 2 V/S WEEK 1 OF ITS LAUNCH, 1 IN 5 NOW HAVE THE APP !! DOUBLING OF USER BASE OBSERVED FOR FEMALES & NCCS C











Others includes-Offline Multimedia, BFSI/Payment, E-Commerce, News Apps, Education, Health, .Astrology, Dating Apps, Mobile Coupons, etc.

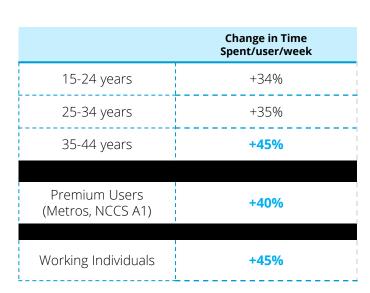
nielsen R C BROADCAST AUDIENCE GENERAL GENERAL

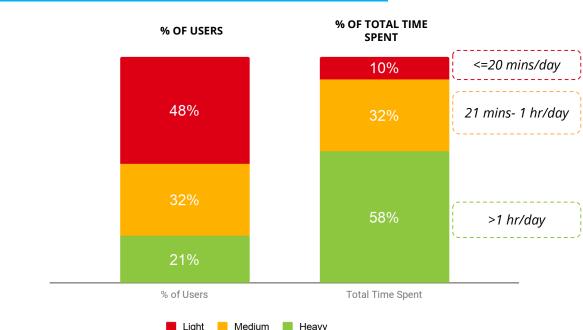
Based on Nielsen Android Smartphone Panel representing 1L+, NCCS ABC, 15-44

Social Networking accounts for 15% share of time

on Smartphone







All social networking apps included. Top ones are Facebook, Tiktok, Instagram, Helo, Snapchat, Twitter Based on Nielsen Android Smartphone Panel representing 1L+, NCCS ABC, 15-44

COVID Disruption W5 as compared to Pre COVID-19 Data



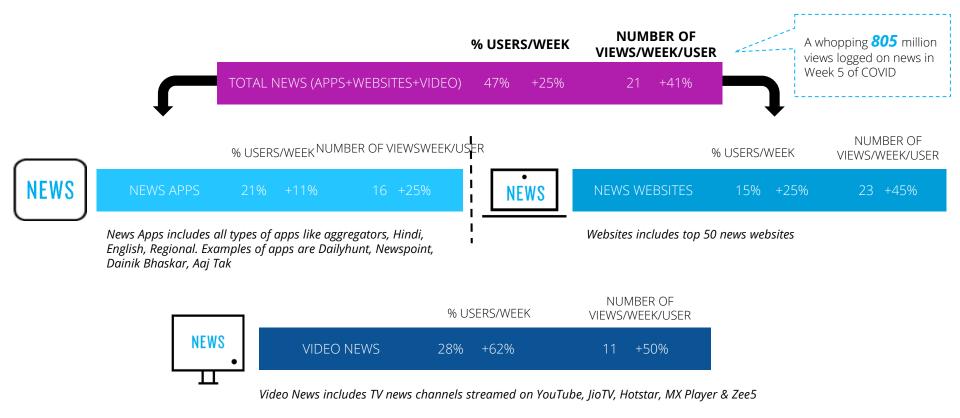
## WHEN YOUR HOME BECOMES YOUR OFFICE: STAGGERING 200% INCREASE SEEN IN TIME 54 SPENT ON VIDEO CONFERENCING, TIME SPENT ON VIRTUAL DRIVES SEEN TO DOUBLE

FOR WORKING PEOPLE					
	PROFESSIONAL SUITE OF APPS	Change in % users/week	Change in time spent/week		
**• 808	VIDEO CONFERENCING	+546%	+200%		
	VIRTUAL DRIVES	+19%	+58%		

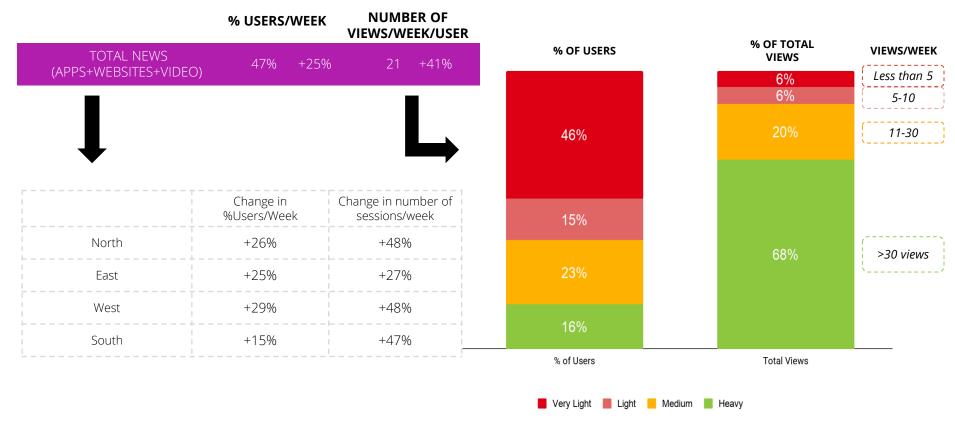
Video Conferencing includes apps like Zoom, Skype, Hangouts & Virtual drives includes apps like Google drive, Onedrive



### ~HALF THE AUDIENCE IS ON NEWS PLATFORMS, LAPPING UP 21 VIEWS/ WEEK ...



## 16% VISIT ANY NEWS PLATFORM MORE THAN 30 TIMES IN A WEEK







## COVID PERIOD VIEWING RESULTS IN **A VERY STRONG GROWTH** ACROSS ALL SEGMENTS OF OTTs

% USERS/WEEK

TIME SPENT/USER/WEEK(Min)



VOD 96% - 3 hrs 55 mins +10%

VOD= Video Streaming Platforms, including Youtube

18 Billion mins/week

Below Table: YT Not included. OTT Apps included below are: Amazon Prime, Hotstar, MX Player online, Netflix, Voot, Zee5

	Change in % users/week	Change in Time Spent/user/week
LIVE TV	+38%	+71%
MOVIES	+56%	+48%
INDIAN MOVIES	+43%	+30%
INTERNATIONAL MOVIES	+187%	+52%
ORIGINAL SERIES	+141%	+69%
INDIAN ORIGINAL SERIES	+151%	+58%
INTERNATIONAL ORIGINAL SERIES	+161%	+57%
SYNDICATED SERIES	-45%	-8%

Syndicated Shows - Includes shows from parent brand, which were not originally created for the OTT platform Original Series- Content that is tagged as original or exclusive on the platform







### AUDIENCE SCAPE FOR OTT VIEWERS AS IT STANDS TODAY...

75% USER PREFERENCE (BASIS TIME) IS STACKED BETWEEN MOVIES & SYNDICATED CURRENTLY

Below Table: YT Not included. OTT Apps included below are: Amazon Prime, Hotstar, MX Player online, Netflix, Voot, Zee5

Basis Category Wise Time Spent on OTT	Second Screen Viewers	Movie Buffs	Preferrers of Syndicated Shows	Preferrers of Original Shows
Audience Sizing	11%	38%	37%	14%
Demographic Highlights (Over indexed)	NCCS C,25-34 yr old users , Coming from Tier I towns	NCCS A, 15-24 yrs old users coming from Metros	Female users coming from Metros	NCCS B, 15-24 yrs, Female users, coming from Metros & Tier I towns
Behavioural Highlights (Over indexed)	Heavy users of News	High incidence for Fitness Apps & are spending substantial time on Shopping apps		Heavy users of Social Media & Chat and VOIP

Based on category with most time spent: Second Screen Viewers- Most time on OTT spent on Live Channels, Movie Buffs-Most time on OTT spent on Movies, Preferrers of Syndicated Shows / Original Shows -Most time on OTT spent on syndicated/original series

Syndicated Shows - Includes shows from parent brand, which were not originally created for the OTT platform Original Series- Content that is tagged as original or exclusive on the platform



## LESSER TIME SPENT ON AUDIO STREAMING POSSIBLY ON ACCOUNT OF TRAVELLING

COMING TO A HALT

CHANGE IN % USERS/WEEK USER/WEEK

Audio Streaming

-5%

CHANGE IN TIME SPENT/
USER/WEEK

Time Spent based on audios streamed on top 6 audio streaming apps

	Change in % users/week	Change in Time Spent/user/week
Metros	-6%	-42%
Non-metros	-5%	-26%



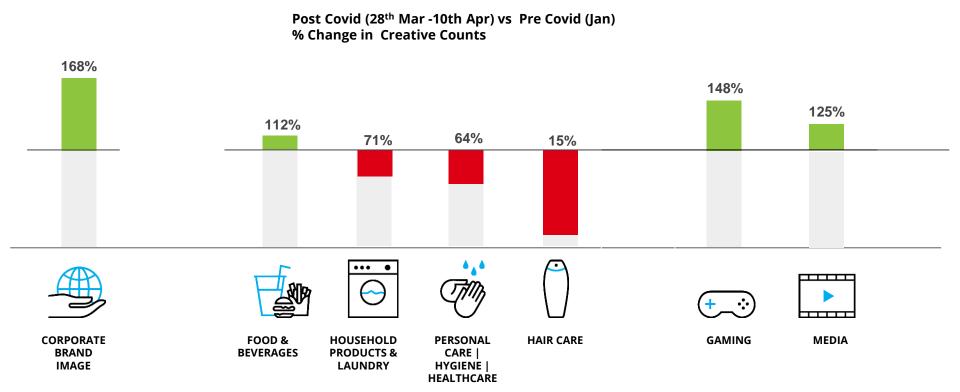
## **DIGITAL ADS**





61

## DIGITAL VIDEO: GROWTH IN DIGITAL AD SPENDS SEEN FOR F&B, GAMING & MEDIA

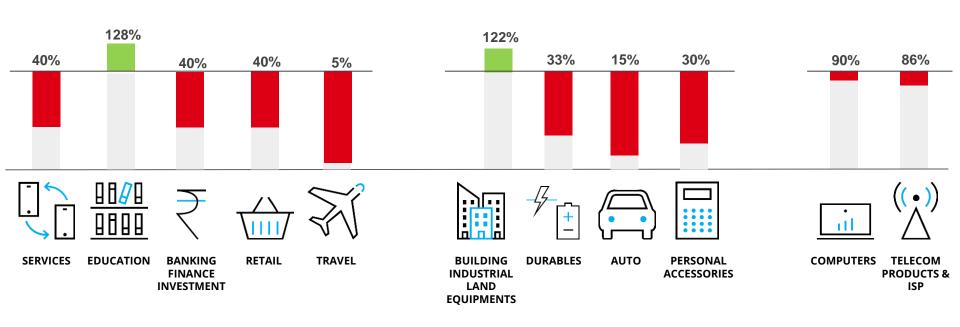


Unique Videos Creatives of Hotstar & YouTube (Pre roll & Mid roll) and TikTok



<sup>\*\*:</sup> Current capability of Ad Scanning covers Video Ads, Above Data covers Youtube/ Hotstar / TikTok largely Based on Nielsen Android Smartphone Panel representing 1L+, NCCS ABC, 15-44

Post Covid (28<sup>th</sup> Mar -10th Apr) vs Pre Covid (Jan) % Change in Creative Counts



Unique Videos Creatives of Hotstar & YouTube (Pre roll & Mid roll) and TikTok

For Services Sector - it includes Digital Payment, Doc appointment, Web Hosting, etc,



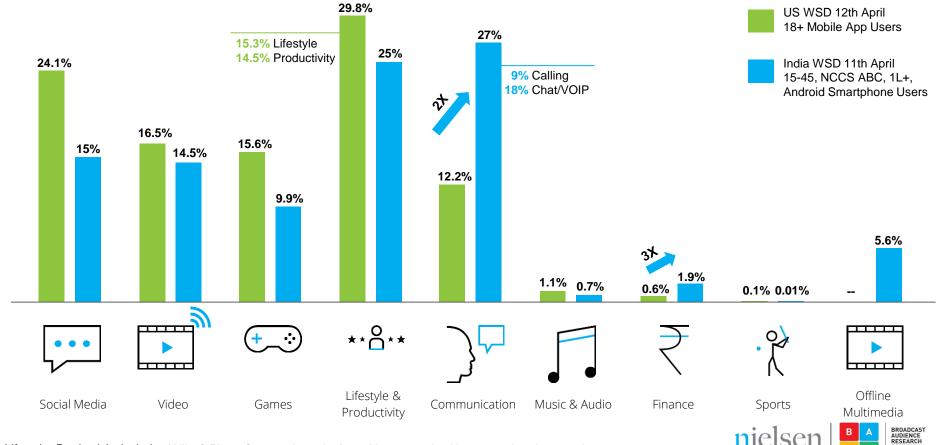






## HOW DOES **INDIA** STACK UP VERSUS THE **US** ON <u>SHARE OF ACTIVITIES</u> ON MOBILE APPS?

### SIMILAR SHARE FOR VOD, COMMUNICATION -- INDIA IS 2X, FINANCE - INDIA IS 3X



Lifestyle+Productivity includes Utility & Phone features, browsing/searching, ecom, health, news, education, travel.

# SUMMARIZING THE KEY POINTS FROM TODAY'S SESSION





### **SUMMARY**

- 1. "CORONA Virus" continues to be most searched among Top 100 Google searches
- 2. 1 in 5 smartphone consumers use the Aarogya Setu app now an 80% + increase v/s the launch week
- 3. TV consumption continues to show a growth of 40% over pre-COVID period now at 1.24 Trillion minutes the increase led by both Reach and Average Time Spent
- 4. The **new normal** of **3 hrs, 40 minutes+** a day on **Smartphone** continues **10% increase** over pre Covid times
- 5. TV Viewership Growth led by News and Movies the Movies growth coming more from the PAY platform
- **6. News franchise on Smartphone** continued to be **nearly 50% of all smartphone audience**, Views grow by 40%
- 7. Hindi GEC in HSM at an all time high with 8.5 BN impressions with Mythologicals leading the way. HSM Urban is all time high for 3<sup>rd</sup> week in Row.
- 8. Strong double- digit growth seen across various segments of OTTs (movies, originals, etc) while Audio streaming apps show a decline possibly on account of commuting going down.
- 9. FCT on TV recovers a bit after a huge fall last week most advertisers using the COVID19 theme; Essentials category sees a growth across genres; while on Digital Video Advertising spends drop across most categories

## nielsen

A

C

BROADCAST AUDIENCE RESEARCH COUNCIL INDIA

**ONE MEDIA TRUTH™**