

BUILDING A DATA CULTURE

MMA MARTECH WEBINAR, APRIL 2021

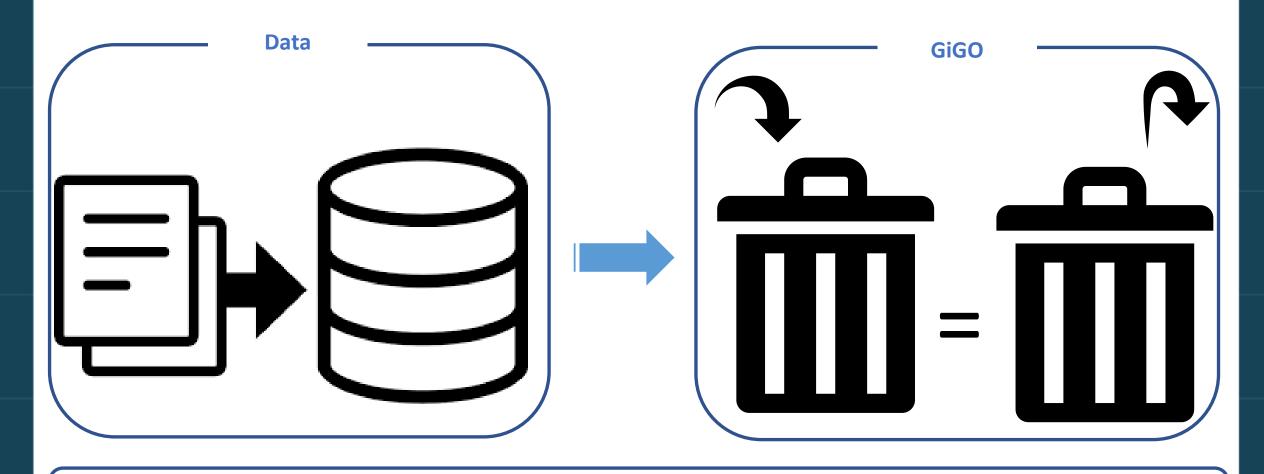
Zaved Akhtar

Vice President - Digital Transformation & Growth

Unilever South Asia

FINDING DATA VS USE OF DATA





Data is a garbage unless we know what we do with it

FROM VALUE TO VALUATION OF DATA



Data

Awareness

Usership Stock Cover

Sampling Trial Rate

ROAS

Gross Margin

Distribution

Outlet Reach

Brand Equity

Forecast

Out of Stock

Assortment

Online Availability

Capacity

Utilisation Master Production

Average weight of Plan

Purchase

Information ___

I am losing market share

Knowledge

Weaker brand equity leads to share erosion

Number of weeks on air has an impact on salience

Product quality impact loss of share

Mothers feel uncertain when children step out

But they want freedom for their children to grow and experience the world

They need assurance from a brand that it will take care of their kids when they are out of sight

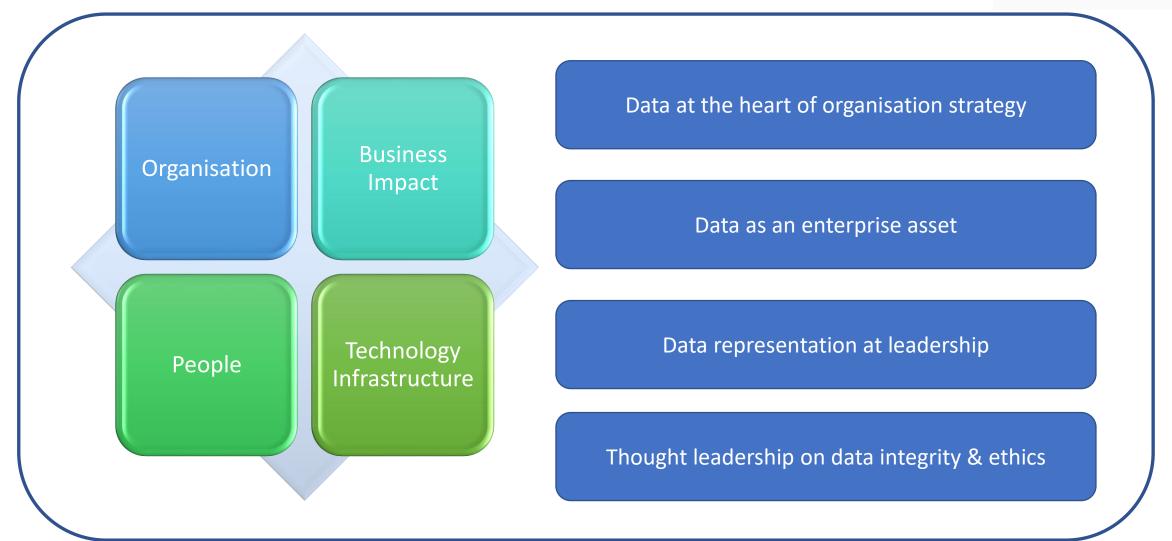
Data not as a fuel is enough we need to turn them into gasoline





4 PILLARS OF BUILDING A DATA CULTURE





1.0 DATA ACROSS THE ORGANISATION





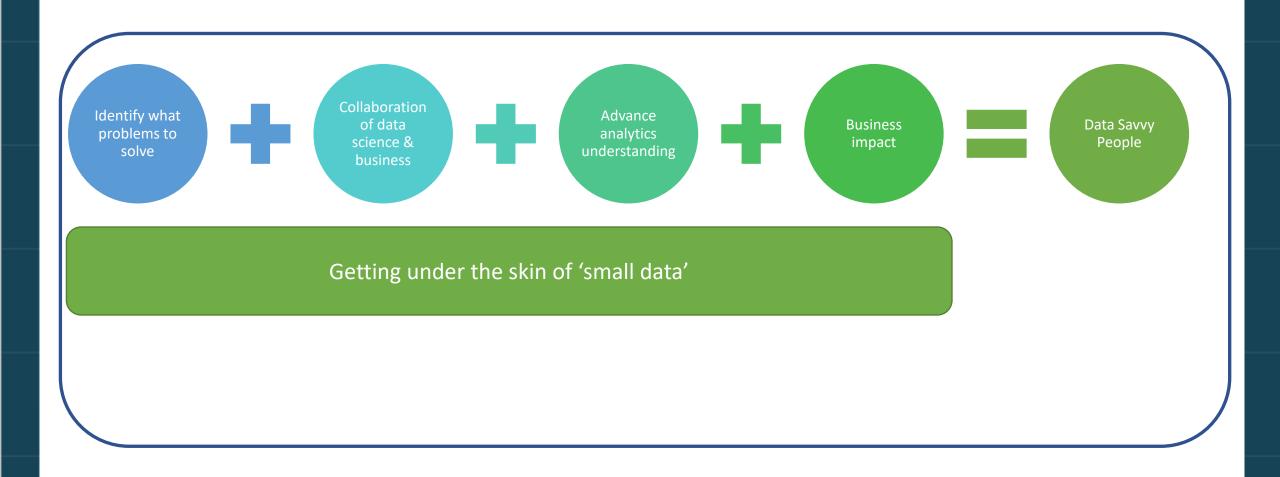


Data as an Ecosystem and Platform

2.0 DATA FOR BUSINESS IMPACT MARTECH COUNCIL INITIATIVE **Understand Business Need External Data Environment (i.e., Cookie less World) Define the need and Relevance of Data** Capture Analyse Leverage Value Exchange **Brand Basket Enrich Data Progressive Profiling** Consumer Journey Consumer Experience Manage Well **Funnel Integration Unlock Power Business Impact**

3.0 PEOPLE FOR DATA: THE SCIENCE AND ART OF IT



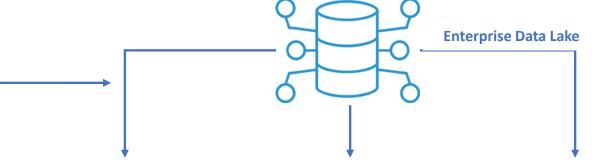


4.0 TECH INFRASTRUCTRE FOR DATA



External Data Ecosystem

Traffic Data
Government Spending
Weather Data
Mobility Data
Geography Profiles



Consumer Data Lake

-ŁWE•WIRE•

Deaveraged Data based on WiMI



ML Based Decision Support System



Search Based Deaveraged Data

Customer Development Data Lake



POS Based Retail Measures

Predictive analytics for CCBTs



Going direct for uncovered/ perennially underserviced markets



عطىعة

Task Customization basis size of prize

Supply Chain Data Lake



Digital Simulations



Process optimisation



Pre-emptive Maintenance



Forecasting & Modelling

BUILDING A DATA CULTURE: A COMPETITIVE ADVANTAGE





Data as a Competitive Advantage

An organization's ability to learn, and translate that learning into action rapidly, is the ultimate competitive advantage.



JACK WELCH

Former CEO of General Electric