# The Marketer's Guide to Fighting Marketing & Mobile Fraud

MMA Webinar Series
June 25, 2020

In Partnership with:







#### MMA IS 800+ MEMBERS STRONG GLOBALLY

MARKETERS, AGENCIES, MEDIA SELLERS, TECHNOLOGY & OPERATORS





















































































































































#### MMA PURPOSE

#### **WHO**

The People We Serve

**Prime Audience**: *Chief Marketers* 

By helping Marketers do Mobile better, everyone wins. MMA membership represents Marketers, Agency, Media and Technology Enablers from across the globe.

#### **WHY**

Our Reason for Being

**Mission**:To accelerate the transformation and innovation of marketing through mobile, driving business growth with closer and stronger consumer engagement.

#### **WHAT**

**Our Strategic Priorities** 



**Cultivating Inspiration** 

Aimed at the Chief Marketer; guiding best practices and driving innovation



**Building Capability** for Success

Fostering know-how and confidence within the Chief Marketer's organization



Demonstrating Measurement and Impact

Proving the effectiveness and impact of mobile through research providing tangible ROI measurement and other data



**Advocacy** 

Working with partners and our members to protect the mobile marketing industry





### **MMA Membership Benefits**

"MMA
PROGRAMS
EMPOWER
YOUR CAREER

...





PRIVILEGES!"



# What makes MMA unique and powerful

#### **Our Manifesto**

At the MMA, we believe

the best way thrive only way to Survive capture zeitgeist NOW by aggressively adopting proven, peer-driven scientific practices best without compromise. In all that we do, we are **committed** to bringing right people together to challenge the status quo and path provide forward. We invest millions of dollars in rigorous research to marketers unassailable truths and actionable toos.

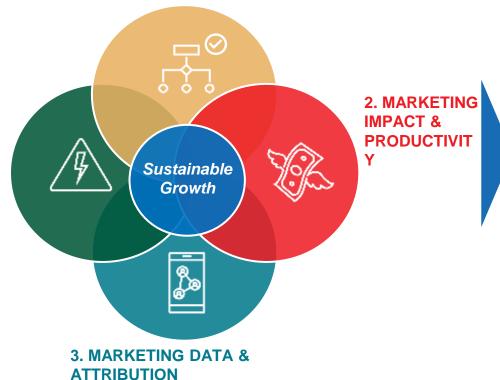
#### **Our Programs**

4. MARKETING

**MANAGEMENT** 

**RISK** 

1. MARKETING ORG FRAMEWORKS & BENCHMARKS



# Our Program Priorities

#### **LEARNING**

Schedule Presentations, Consultations, and More



#### INSIGHT

Download Whitepapers, Guidance & Trend Reports, Benchmarks, & More

#### **NETWORKING**

Connect through Virtual Events, One-to-One Introductions & More

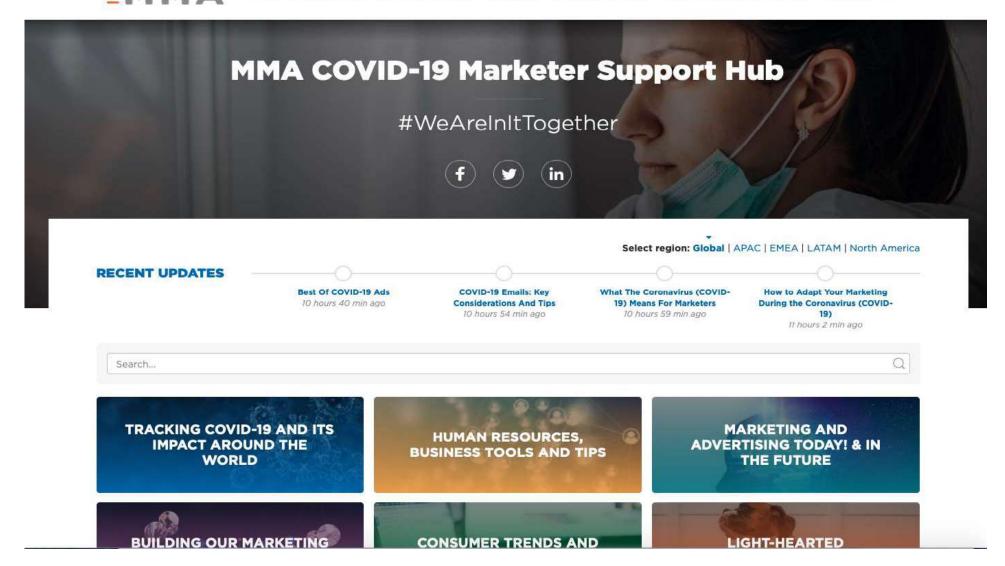
#### **ASSESSMENTS**

Benchmark your Performance Against your Competitors & Others













## **MMA Education Program**



For more info : apac@mmaglobal.com

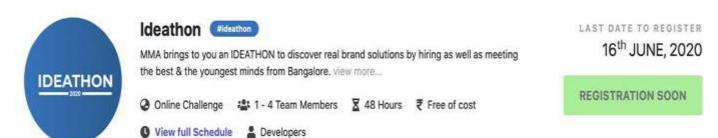




### MMA Ideathon 2.0

#### https://incubateind.com/hack/ideathon2020





For more info: apac@mmaglobal.com





#### **Fraud Assessment Tool**



mmaglobal.com/attribution-fraud/





#### **WEBINAR SERIES**

- June 25 Using Artificial Intelligence and Data to Transform Marketing
- · June 26 There Is No Playbook For This..... Ideate, Incubate, Accelerate
- June 26 InMartket: Marketing in the face of a Pandemic
- July 3 There Is No Playbook For This..... Personalised Customer Experiences & Communications
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- July 16 Facebook BCG report
- July 17 There Is No Playbook For This ..... Understand Multi-channel Consumer Journey





# MMA PROGRAMS & INITIATIVES



Our programs and working groups consist of executives who discuss key issues for a specific industry segment, technology or business issue. The programs and working groups meet on an ongoing basis to develop and execute industry initiatives that reflect the needs of their initiative area and membership.



Currency Measurement



Internet of Things



Location



Mobile Games



Mobile Messaging



Mobile Native Advertising



Mobile Programmatic



Mobile Shopper Marketing



Mobile Video



Privacy



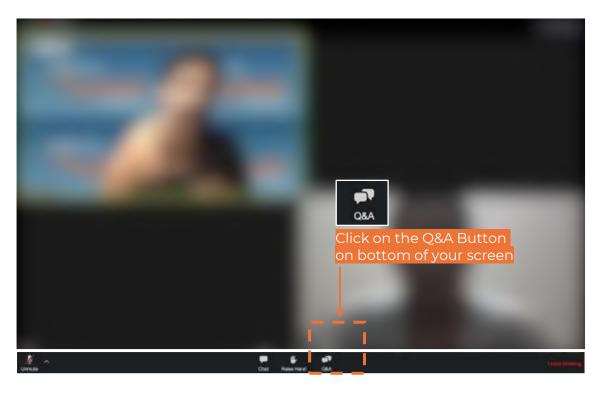
Enroll by emailing <a href="mailto:committees@mmaglobal.com">committees@mmaglobal.com</a>





# MANAGING YOUR QUESTIONS

# Share the Insights



#MMAWeb







Jahid Ahmed Head - Digital & Content Marketing HDFC Bank



Dimitris Theodorakis Head of Detection White Ops



Joe Nguyen
APAC Advisor
Trustworthy
Accountability Group

# **MODERATOR/HOST**



Sanchit Sanga
Digital Business
Consultant & Strategic
Advisor, Quorev



Rohit Dadwal
Managing Director
Mobile Marketing
Association APAC

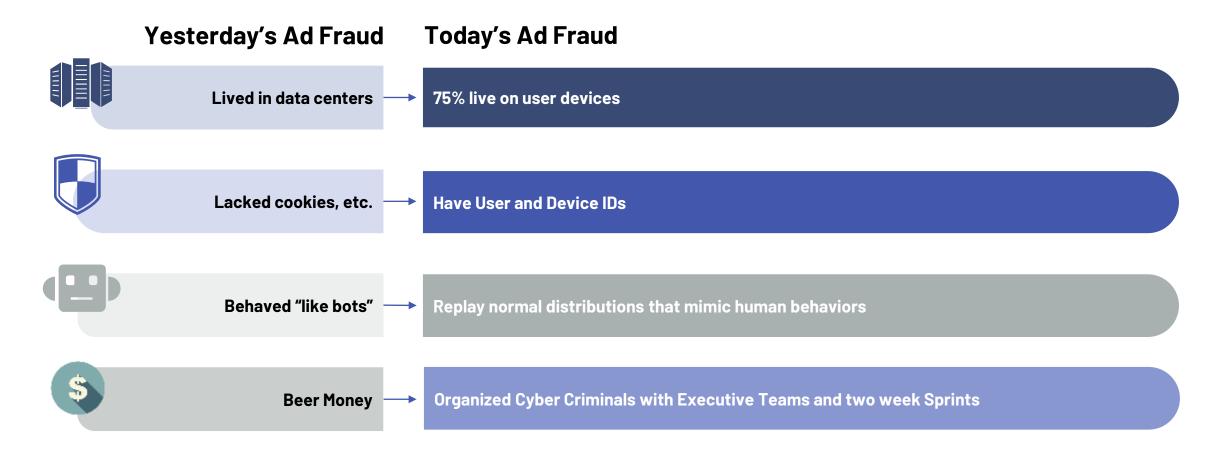


# To protect the Internet by verifying the <u>humanity</u> of every online interaction and disrupt the economics of cyber crime.





## **Ad Fraud: The Challenge**



Sophisticated Bots Are Creating Billions Of Dollars In Losses For the Ad Industry





# **TAG Taxonomy for Invalid Traffic (IVT) (part 1)**

GIVT - General Invalid Traffic		
CATEGORY EXAMPLE(S)		
Data Center TAG DC IP list		
Known Crawler	IAB spiders & bots blacklist	
Irregular Pattern	Throttlers, Duplicate or expired clicks	

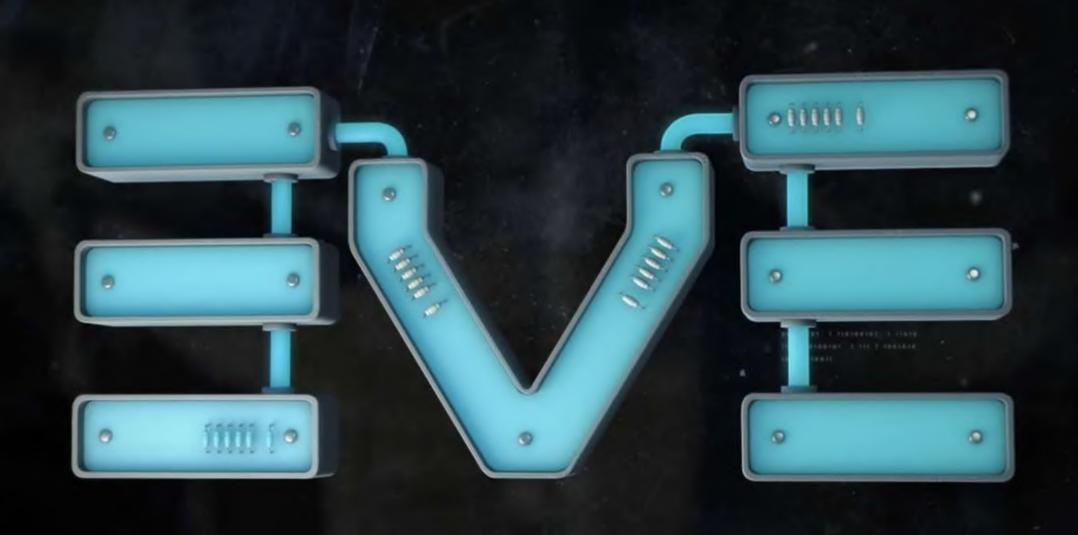




# TAG TAG Taxonomy for Invalid Traffic (IVT) (part 2)

SIVT - Sophisticated Invalid Traffic		
CATEGORY	EXAMPLE(S)	
Automated Browsing	Botnets	
False Representation	Spoofed measurements, Domain spoofing, Emulators masquerading	
Misleading User Interface	Stacked ads, Ad hiding, Clickjacking	
Manipulated Behavior	Stolen attribution, Click flooding, Accidental traffic, Pop-unders, Forced new window	
Incentivized Behavior	Click farms, Pay to click, Rewarded videos (not declared), Sabotage	
Undisclosed Classification	Machine learning models, Sensitive invalid traffic	







# **3ve: A Massive Ad Fraud Operation**

1.8 million

Computers infected at a given time

3B+

Ad requests per day

10,000+

Spoofed domains

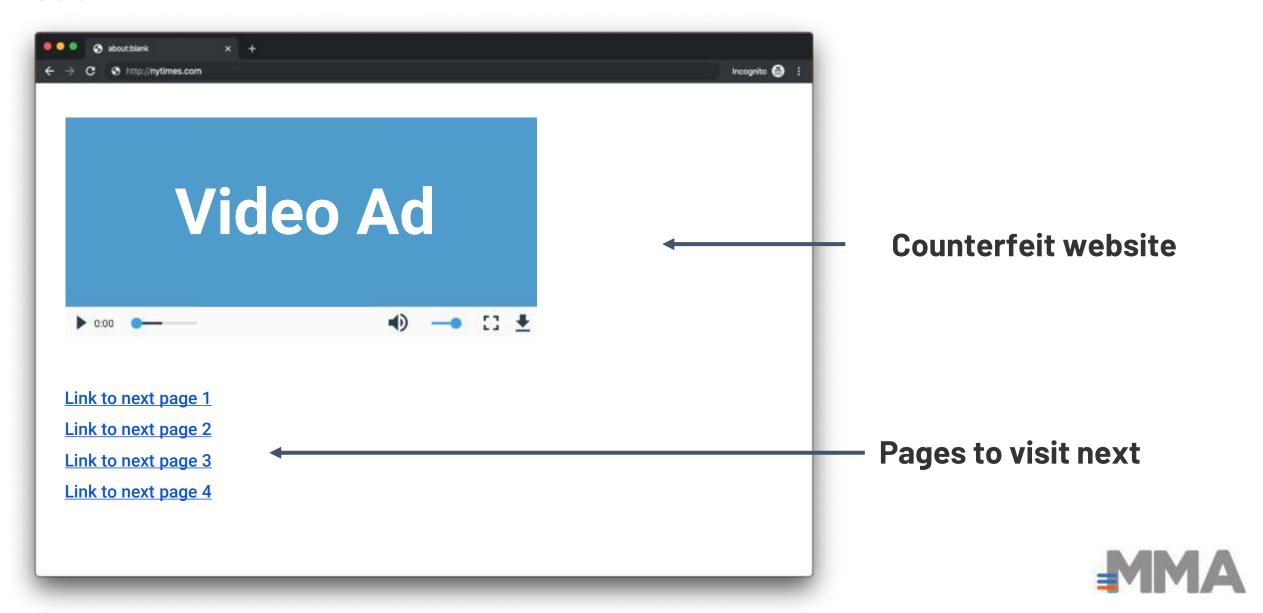
60,000+

Accounts selling ad inventory





# **3ve: Spoofing Premium Websites**







KORMAN, J.

IN OLT JOS OFFICE U.S. DISTRICT COURT E.D.N.Y

♠ NOV 27 2018

RMT:SK/AFM/MTK F. #2016R02228

GOLD, M.J.

**BROOKLYN OFFICE** 

UNITED STATES DISTRICT COURT EASTERN DISTRICT OF NEW YORK

UNITED STATES OF AMERICA

- against -

CR. 1.8 - 633 - (T. 18, U.S.C., §§ 371, 981(a)(1)(C),

Eastern District of New York

FOR IMMEDIATE RELEASE

Tuesday, November 27, 2018

#### Two International Cybercriminal Rings Dismantled and Eight Defendants Indicted for Causing Tens of Millions of Dollars in Losses in Digital Advertising Fraud

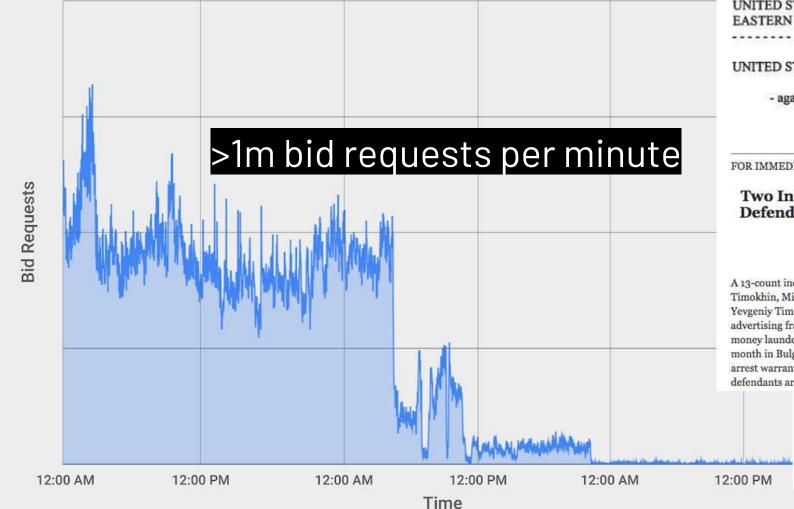
#### **Global Botnets Shut Down Following Arrests**

A 13-count indictment was unsealed today in federal court in Brooklyn charging Aleksandr Zhukov, Boris Timokhin, Mikhail Andreev, Denis Avdeev, Dmitry Novikov, Sergey Ovsyannikov, Aleksandr Isaev and Yevgeniy Timchenko with criminal violations for their involvement in perpetrating widespread digital advertising fraud. The charges include wire fraud, computer intrusion, aggravated identity theft and money laundering. Ovsyannikov was arrested last month in Malaysia; Zhukov was arrested earlier this month in Bulgaria; and Timchenko was arrested earlier this month in Estonia, all pursuant to provisional arrest warrants issued at the request of the United States. They await extradition. The remaining defendants are at large.

#### Alert (TA18-331A)

3ve - Major Online Ad Fraud Operation

Original release date: November 27, 2018



**MMA** 



# The Case for Collective Protection: **3ve: The Industry's Largest Ad Fraud Botnet Takedown**

































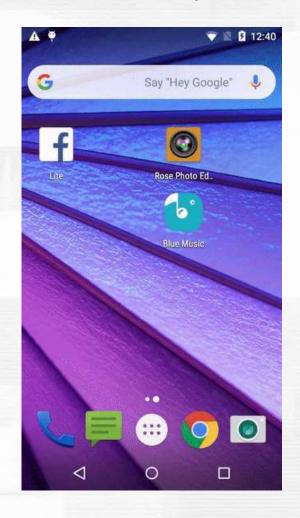






# BeautyFraud: Out of context ads

Campaign involves **38 applications**, the majority are Selfie and Beauty Camera apps. All apps were found on the Play Store and collectively had **millions of downloads**.







# Do you know how many of our digital marketing interactions are human vs. sophisticated bot?

Many of our clients thought they the answer to this question. They believed their display, social, search, and mobile campaigns were all reaching and delivering human traffic to their websites. The truth our study uncovered on their sites shocked them.

WHITE OPS STUDY RESULTS (90-DAY STUDY)

544M

Page Views Analyzed

15M

SIVT Form Page Views 40.08%

SIVT Form Page Views High

38%

Retargeted SIVT

\$30M

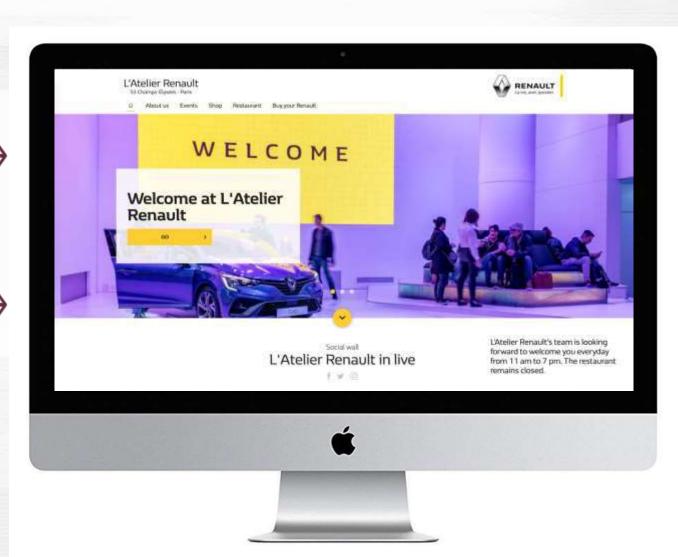
Wasted Marketing Spend From SIVT

SIVT = Sophisticated Invalid Traffic

# **Bots Can Disrupt Your Entire Marketing Strategy**

#### **Tactics**

- LeadGeneration
- DisplayAdvertising
- Organic Traffic
- NativeAdvertising
- Social Media
- SEO/SEM/Key word Search



#### **Tech Stack**

- Marketing Automation
- $\xrightarrow{\rightarrow}$
- DataManagement
- CRM





# TAG Ad Fraud Snapshot – Asia Pacific





# TAG FRAUD SNAPSHOT: ASIA-PACIFIC

April 2020 Joe Nguyen, APAC Advisor Trustworthy Accountability Group





#### **TAG'S MISSION**

A global advertising industry program to fight criminal activity in the digital supply chain; TAG is organized around four core areas:

- Eliminating **fraud**ulent digital advertising traffic
- Combating malware
- Fighting ad-supported **piracy** to promote brand integrity
- Promoting brand safety through greater transparency





#### A SIMPLE INDICATOR OF TRUST













#### TAG Leadership

Spectrum. **REACH** 











JPMORGAN CHASE & CO.































































#### WHAT IS A TAG CERTIFIED CHANNEL?







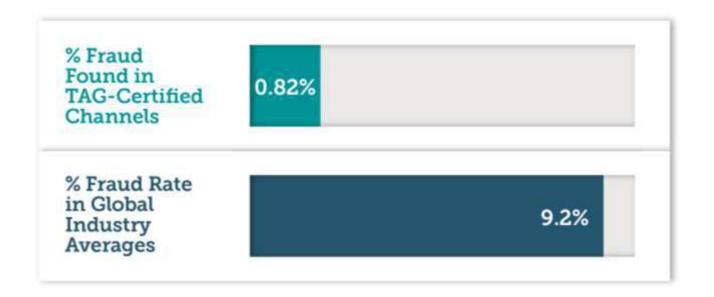
#### **Report Parameters**

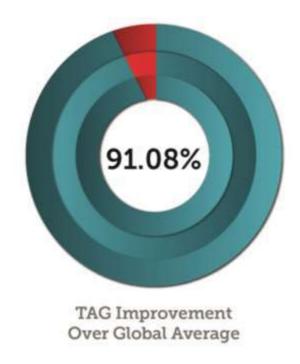
Inventory Type	Desktop, Mobile Web, Mobile In-App Display, Video
Types of Fraud Examined	GIVT SIVT
Volume of Impressions Examined	3.2 billion
Study Duration	Q4 2019
Markets Examined	India, Japan, New Zealand, Australia, and Southeast Asia
Data Contributors	Publicis, Omnicom Media Group
Interviewees for Qualitative Analysis	Jonathan Mackenzie Managing Director Publicis Media Precision APAC Publicis  Peter Angelis Director of Digital Operations APAC Omnicom Media Group  Jenni Chase VP Sales, Solutions & Operations
	Mediacorp  Pierre-Yves Riou Assistant Vice President, Yield Management & Marketing Mediacorp





Quantitative: Findings Overview Media Type: All Media









#### **CREATING TRUSTED CHANNELS ACROSS THE GLOBE**



	USA	EUROPE
2017	1.48%	N/A
2018	1.68%	0.53%
2019	1.41%	0.53%

Source: The 614 Group – US Studies 2017, 2018 and 2019; The 614 Group – European Study 2018 and 2019





#### **Expanded Quantitative Results**

All Traffic	
Desktop Combined	
Mobile Web	
Mobile In App	

TAG Certified Impression Total	
3,172,754,200	
295,960,519	
973,181,250	ı
1,903,612,431	

Fraud Rate in TAG Certified Channels <sup>3</sup>	
0.82%	
5.33%	
0.42%	
0.32%	





#### QUALITATIVE TAKEAWAYS FOR APAC







There is an urgent need for a widely accepted and independent benchmark

There is a need for industry education around effective anti-IVT measures

The market needs an easy way to identify diligent anti-IVT partners





# TAG Ad Fraud Snapshot – Asia Pacific





# TAG FRAUD SNAPSHOT: ASIA-PACIFIC

April 2020 Joe Nguyen, APAC Advisor Trustworthy Accountability Group





# PARTICIPATE WITH MMA

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MMA	Smart	Case Study	Mobile Marketing	Guidance
Smartbrief	Fundamental	Hub	Playbook	Reports
ECONOMICS CONTROL OF THE PROPERTY OF THE PROPE			?	
MMA Linked-In	MMA on Social	Webinar	FAQ	Benchmarks &
Group	Media	Library		Standards





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# Thank You!

