## Introducing the Mobile Prodigies: Millennials and Gen Z Define the Future of Location-Based Marketing

MMA Webinar Series November 1, 2016

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## **MMA** Purpose

#### WHO The People We Serve

Prime Audience: Chief Marketers By helping Marketers do Mobile better, everyone wins. MMA membership represents Marketers, Agency, Media and Technology Enablers from across the globe.

#### WHY Our Reason for Being

Mission: To accelerate the transformation and innovation of marketing through mobile, driving business growth with closer and stronger consumer engagement.

### WHAT Our Strategic Priorities



#### **Cultivating Inspiration**

Aimed at the Chief Marketer; guiding best practices and driving innovation



#### **Building Capability for Success**

Fostering know-how and confidence within the Chief Marketer's organization



#### **Demonstrating Measurement and Impact**

Proving the effectiveness and impact of mobile through research providing tangible ROI measurement and other data



#### Advocacy

Working with partners and our members to protect the mobile marketing industry



#### For more information about membership email: membership@mmaglobal.com

#### MMA is 800+ Members Strong Globally

Marketers, Agencies, Media Sellers, Technology & Operators



### **Managing Your Questions**

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### Share the Insights

### #MMAWeb



### Presenter



Julie Bernard Chief Marketing Officer Verve



Margaret Czeisler Chief Strategy Officer Wildness

Moderator



Erica Delorenzo Membership Mobile Marketing Association



# THE RISE OF THE MOBILE **PRODIGIES:** MILLENNIALS, GEN Z AND THE FUTURE OF LOCATION-POWERED **MOBILE MARKETING**

JULIE BERNARD Chief Marketing Officer, VERVE

### **MARGARET CZEISLER** Chief Strategy Officer, WILDNESS

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MOBILE **PRODIGIES** – **EXPERTS WHO** HAVE NEVER LIVED IN A WORLD WITHOUT MOBILE; THEIR DEVICE IS A PART OF THEIR PERSONAE

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# MOBILE PRODIGIES SHAPING OUR **INDUSTRY** – IN FIVE IMPORTANT WAYS



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#### MOBILE IS *NOT* THEIR SECOND SCREEN IT IS THEIR FIRST, & SOMETIMES ONLY, SCREEN

- 60% would rather lose their wallet than their phone
- Spend 46% more time on mobile than TV
- Forced to choose: NONE would keep TV vs. phone



DEMANDING INNOVATIVE CONTENT

GRANTING PERMISSIONS WITH RELEVANCE

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**MY PHONE IS THE PLATFORM THROUGH WHICH I CAN KEEP ALL MY MEMORIES, MY** WORK, MY COMMUNICATION, **MY ART, MY CONTACTS, MY RELATIONSHIPS, ETC. IT** HAS ALLOWED ME ABUNDANT **OPPORTUNITIES, AS WELL AS A SPACE FOR ME TO ORGANIZE MY LIFE, ALMOST** LIKE MY OWN HOME. OUR **PHONES ARE BECOMING EXTENSIONS OF OUR** PERSONAL SPACE.

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#### MOBILE PRODIGIES <u>ARE</u> INFLUENCED BY ADS ON THEIR MOBILE DEVICES

- 95% make purchases in-store based on mobile ads
- Mobile is primary for 56% while at home shopping
- 61% buy in-store based on ads, every month
- 1 in 3 are driven to stores via mobile ads



GRANTING PERMISSIONS WITH RELEVANCE

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### THE APP ECOSYSTEM IS ALIVE AND VIBRANT

- 80% spend more time on apps than they did one year ago (84% for Gen Z)
- 60% download 1+ new apps each week; an average of 5-6 apps per month
- 77% say app-store browsing is a fun way to discover new sources of entertainment & utility



DEMANDING INNOVATIVE CONTENT

HUNGRY FOR NEW APPS

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Nobody is afraid to leave behind followers or content," "I go where there's energy and getting there is as easy as downloading a free app.

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### **GREAT CREATIVE MATTERS...A LOT**

- Universal truths: Be appealing, non-intrusive, functional, fun, imaginative
- Prodigies love new formats, enjoyable engagement
- Done right, 42% will click on an ad for more information
- Expect more than predictive personalization expect Anticipatory Inspiration
  - Crave inspiration
  - "Know me better than I know myself"
  - Seek discovery of new products & services

CONTENT GRANTING PERMISSIONS

> DEMAND INNOVATIVE CONTENT

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PINTEREST "IS MY PORTABLE MOOD-BOARD WHEN I AM IN NEED OF INSPIRATION FOR BUYING CLOTHES.

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### **HI IMPACT DOES NOT MEAN INTRUSIVE**

# **3D Cube** PET STORE TILT EVERY DOG HAS ITS DAY

### **Smart Rise Video**



### Canopy



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### **3D Cube – Leverage native device capabilities**



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### **Smart Rise Video – non intrusive 6 seconds**



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### **Canopy – breakout from the banner**



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#### PERMISSIONS ARE COMFORTABLY GRANTED WHEN BENEFITS ARE CLEAR

- 80% expect tailored ads, recognizing location, plus interests, hobbies, habits
- 77% prefer ads matched to their activity
- 71% prefer ads matched to their location
- 60% will share sensitive data (fitness, sleep, location) if ads are customized and relevant



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# MOBILE PRODIGIES SHAPING OUR **INDUSTRY** – IN FIVE IMPORTANT WAYS



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<u>Verve</u> pioneered the location-driven mobile marketing category in 2005 and remains a leader in the industry. Leveraging our comprehensive data, imaginative creative and innovative insights, we develop and execute locationbased mobile strategies for both the world's top brands and those serving small businesses. www.vervemobile.com.

<u>Wildness</u> is a brand solutions partner devoted to making brands relevant in youth culture. We Know Youth. www.thewildenss.com

www.vervemobile.com/prodigies/

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# Be Inspired and Learn

#### MMA Webinar Series

Debunking The Myth of Programmatic TV: A #NoFilter Close-Up Wed, November 9th

Top 3 Tips to Nail Native Advertising Thursday, November 10th

### Upcoming MMA Events



MMA Forum Istanbul November 1, 2016



MMA Forum Singapore November 28, 2016

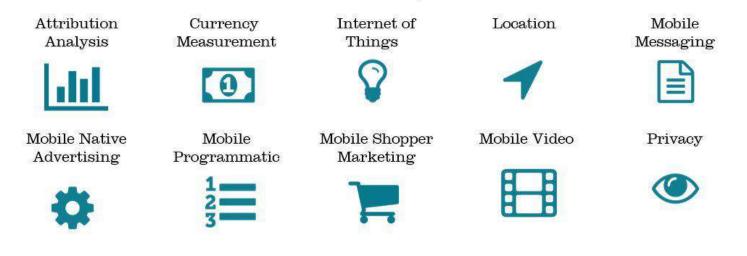
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## Take a Seat at the Table

<u>MMA programs</u> and working groups consist of executives who discuss key issues for a specific industry segment, technology or business issue. The programs and working groups meet on an ongoing basis to develop and execute industry initiatives that reflect the needs of their initiative area and membership.



To join a program, contact <u>committees@mmaglobal.com</u>.



### Participate in the Conversation



### Getting Great at Mobile

Case Study Hub



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The Mobile Marketing Playbook



#### Guidance Reports and Benchmarks



Webinar Library





# Thank You!

