

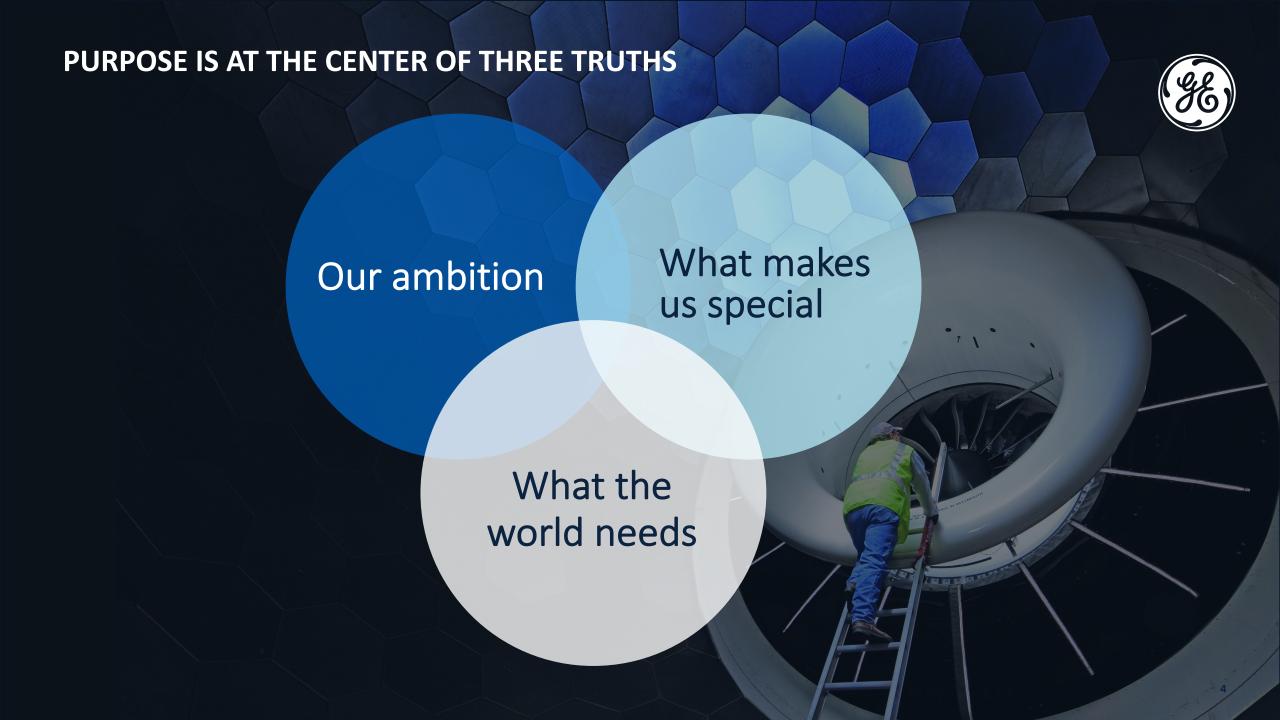


Did your company center around its purpose during this unprecedented year?

Yes

No







#### Poll



Who are your priority audiences for your company's purpose messaging?

- A. Customers/Consumers
- B. Talent existing & future
- c. Investors
- D. All of the above

Corporate marketing at GE



# Building a world that works

### AS THE WORLD LOCKED DOWN, OUR BRAND PURPOSE TOOK ON HEIGHTENED RELEVANCE

In 2020, people were looking for action, not empty talk. In a year of unprecedented challenges, our Purpose positioned GE as a brand that would find and implement real solutions to complex problems. Not sometime in the future, but now.

**89%** of consumers said they wanted brands to focus on helping people meet pandemic-related challenges (Harvard Business School)

**90%** said they wanted brands to both partner with government agencies where possible, and 86% said they wanted brands to be a "safety net" that fills gaps in government response. (Edelman)



### LOCAL OOH // EMPLOYEE PRIDE

When the world stands still, you keep it going.

Thank you, GE Richmond.

Building a world that works



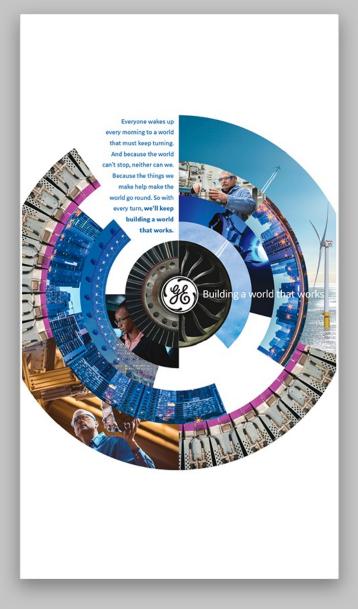




#### To reinforce GE's purpose statement, "Building a World That Works,"

we took our followers on a 24-hour journey to 24 GE sites across the globe. At each location, employees acted as both the guide and the content creator to show our viewers what they work on—whether that be testing jet engines in California, operating wind turbines in Kenya, or delivering medical devices to the remote reaches of Alaska. Using employees as our central focus, we demonstrated GE's global impact while shedding light on our employees' personal motivations for rising to the challenge each and every day.









# Building a world that works