

Joel.rubinson@mmaglobal.com

MATT Unplugged 2021





Extending thoughts about a new growth framework

Study Leaders



MATT
Marketing Attribution
Think Tank

neustar

Neustar
Marketing Sciences
Advisor &
Data Partner

Academic Advisors



Dr. Dominique Hanssens Anderson Graduate School of Management UCLA



Dr. Felipe Thomaz Saïd Business School University of Oxford



Dr. Andrew StephenSaïd Business School
University of Oxford

Marketer Advisors



Kevin Moeller
Head of Media Insights
& Analytics, NA
Pepsico



Kay Vizon Director Media Kroger



Tim Lewis
Director Customer
Acquisition
Choice Hotels



Bill Cramblit
Senior Manager
Precision Marketing
Analytics & Optimization
Molson Coors

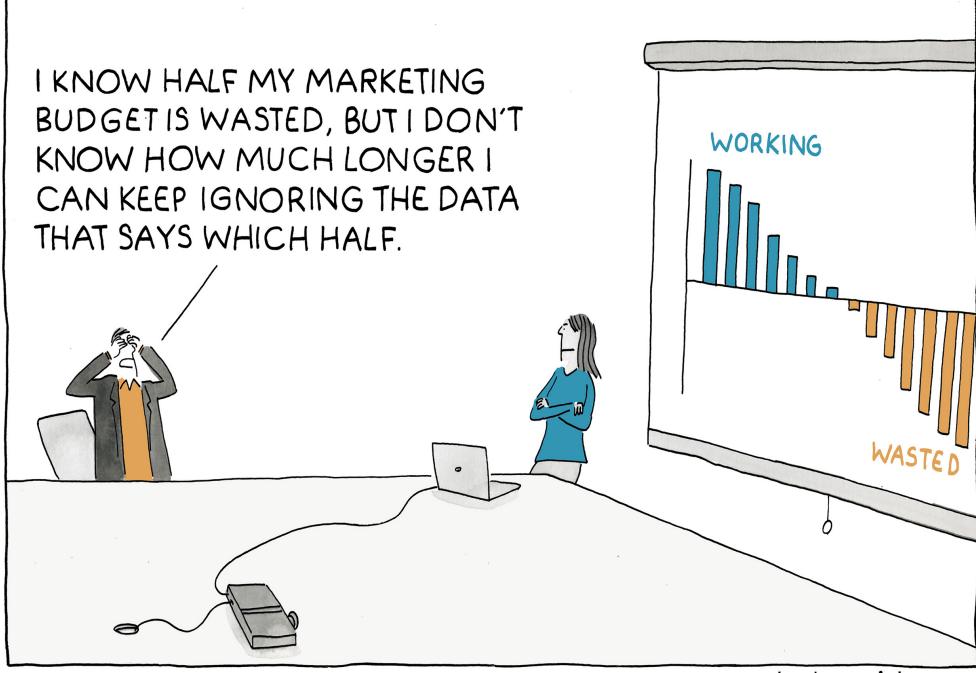
Data Partner



NumeratorData Partner



In a nutshell, what this presentation is about



@ marketoonist.com



Why Outcomes Based Marketing 2.0 (OBM2) is a big deal

- 1. OBM2 is a new growth framework that is centered on targeting a segment called the Movable Middle
- 2. OBM2 is *mathematically validated to outperform reach-based planning* by more than 50%.
- 3. Because lookalikes are found alongside (in the same audiences) as Movable Middles, OBM2 is also a superior strategy to win over *non-buyers* and build for the future of the brand.
- A practical approach to drive outcomes immediately by identifying, quantifying and targeting the most responsive target audience for any brand.
 - "Practical" because it can be executed in many media channels, even walled gardens, in a repeatable way.





- 1. How are the science and principles different from prior thinking?
- 2. Which consumers are in this new segment called Movable Middle"?
- 3. Practically, what would a marketer do differently?





Traditional thinking: "Buy as much reach as you can afford"

- ...assumes you have no prior knowledge that differentiates consumers in their probability of responding to your advertising.
- Implies: avoid targeting
- Implies: incrementality comes mostly from converting non-buyers







Traditional thinking: "Buy as much reach as they can afford"

• ...assumes you have no prior knowledge that differentiates consumers in their probability of responding to your advertising.

Implies: avoid targeting

Implies: incrementality comes mostly from converting non-buyers

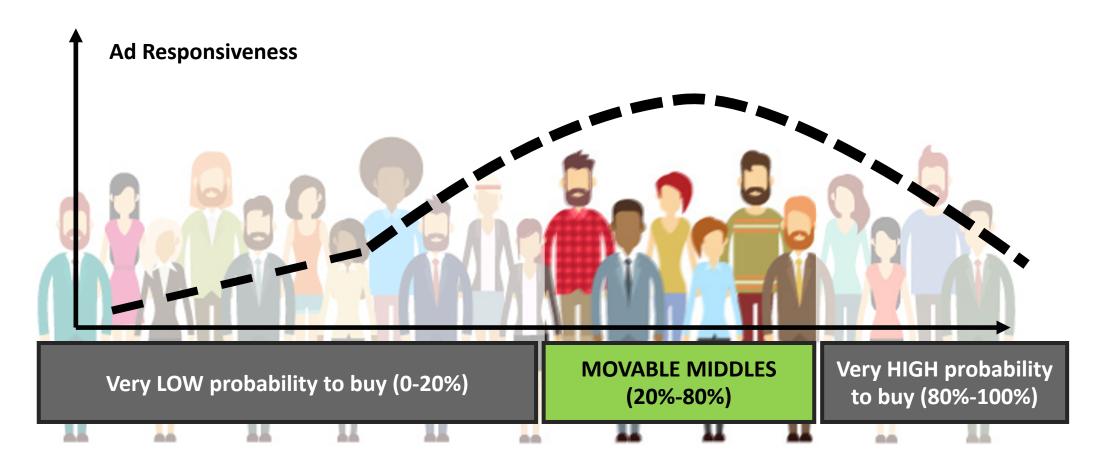






Truth: The "movable middle" is FIVE TIMES more responsive to advertising

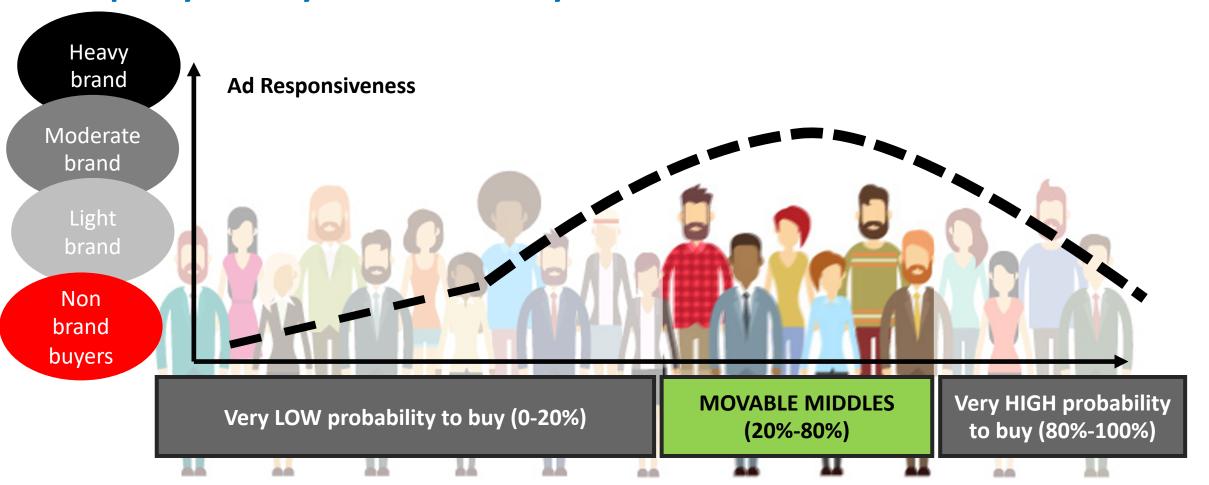
The Movable Middle is defined by a consumer's PROBABILITY of choosing your brand







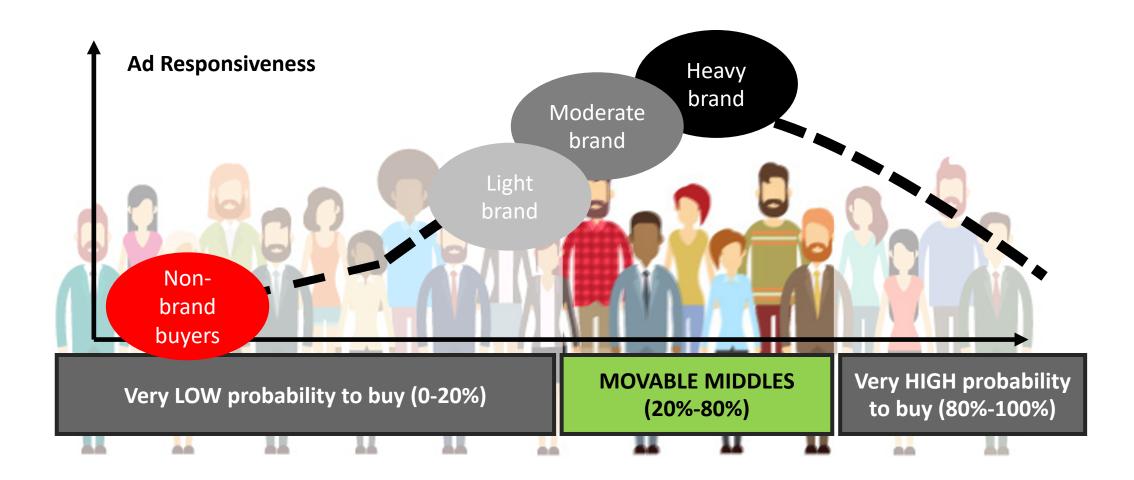
Marketers with first party data or who use shopper data, where would you plot your buyers and non-buyers?





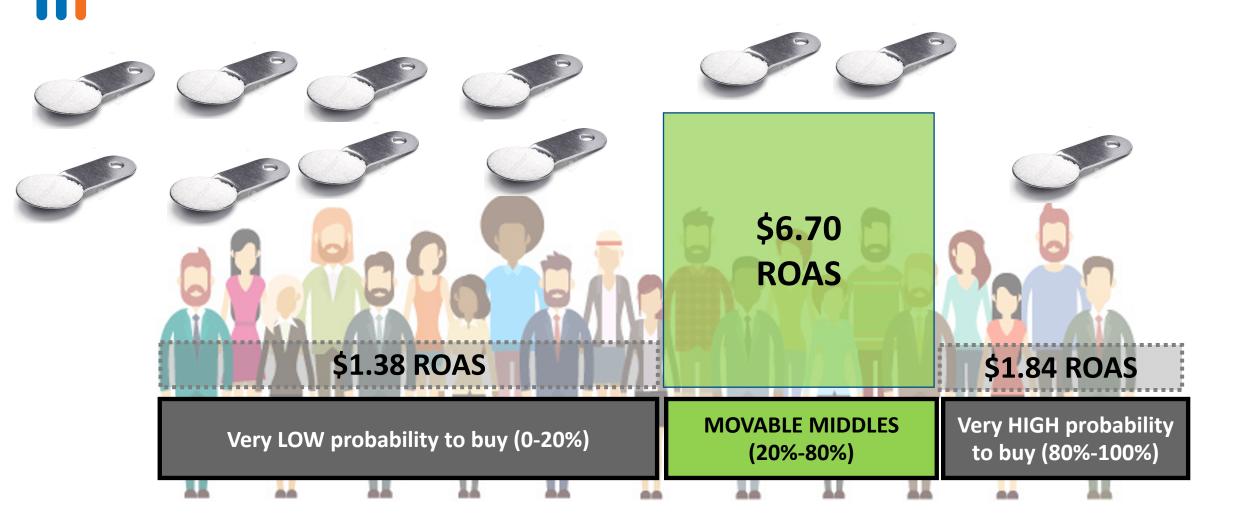


Marketers with first party data or who use shopper data, where would you plot your buyers and non-buyers?

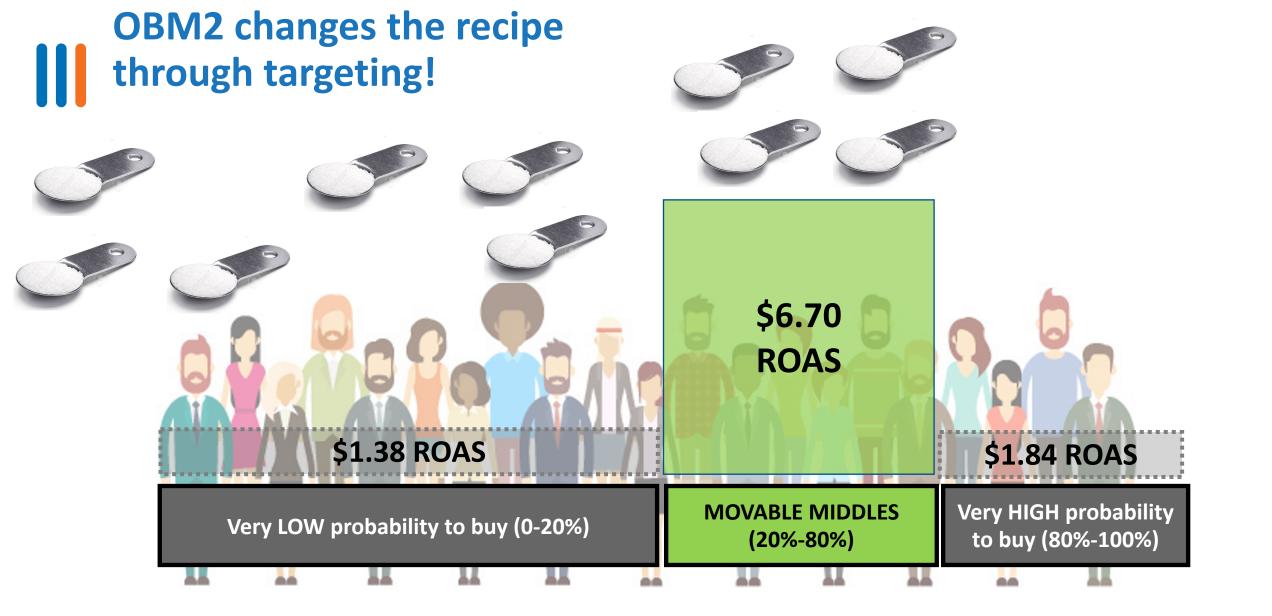




Reach-based planning is a recipe for sub-optimal ROAS

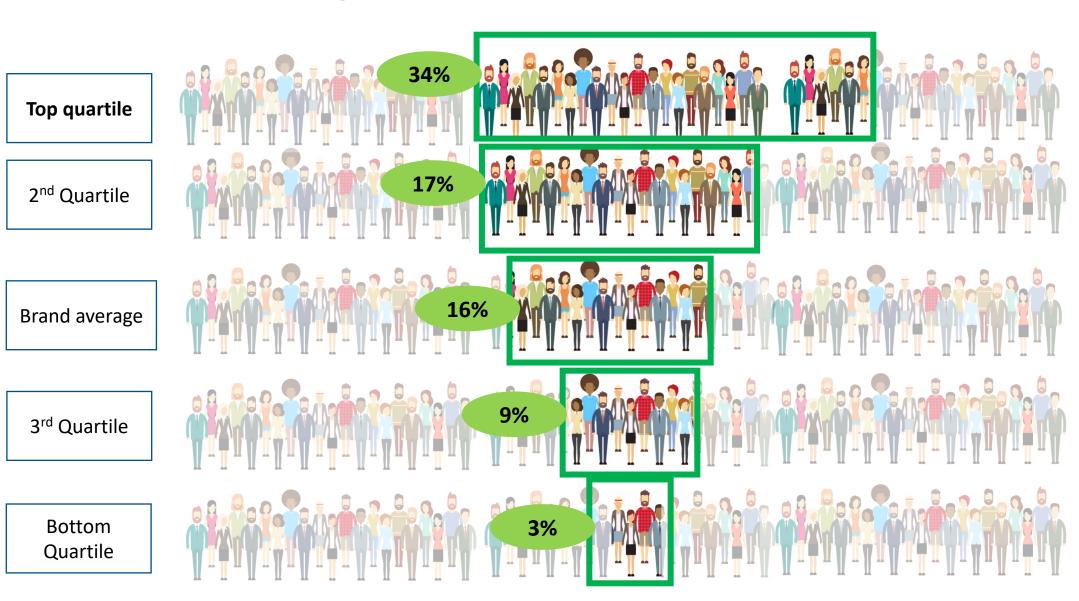








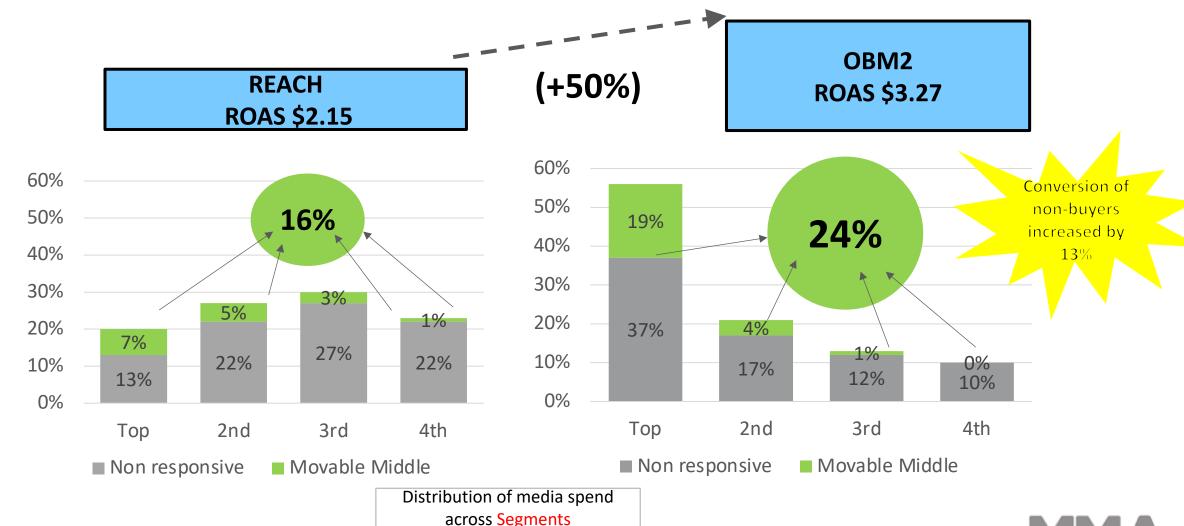
Finding the Movable middles for a top 5 brand of frozen pizza: (Neustar E1 segments)







By reallocating to more responsive segments we can boost campaign ROAS overall.





Summary: Targeting the 'Movable Middle' Drives Brand Growth

- OBM2 debunks a false equivalence...that incrementality comes from targeting nonbrand buyers via a broad reach media plan.
- Actually, the most productive approach is to target a consumer segment called the Movable Middle.
- Evidence shows that an OBM2 strategy of shifting funds towards the Movable Middle increases ROAS by 50% AND drives more conversion of nonbuyers vs. reach based media plans.







Testing OBM2 for one of your brands...change the recipe, measure and validate

- Calculate the average size of the segment of "movable middles"
 - Benchmark for audience evaluation
 - Generate seed samples for lookalike modeling.
- 2. Find and create audiences with high concentrations of Movable Middles and build Lookalike Models
- 3. Create a media plan where each channel's tactics are redesigned to move at least 20% of the budget away from low unresponsives towards the Movable Middle
- 4. Measure & validate impact of OBM2.

MMA Support

- Expert advice to guide you to best source for sizing the movable middle
- The MMA can help you create an activation plan across all media channels
- MMA to help with case study development/release







