



DEEP DIVE INTO CONTENT & ADVERTISING CONSUMPTION DURING COVID

EDITION 5

23RD APRIL 2020

AGENDA

TV Consumption

Global Landscape
Indian TV Landscape: Week 15
Audiences: Deep Dive Content & Viewing
Advertising Trends & Deep Dive

Smartphone Consumption

Trends in the US
India Smartphone Behaviour
Digital Advertising Trends



GLOBAL LANDSCAPE



HOW COVID-19 CONSUMER SPENDING IS IMPACTING INDUSTRIES







OPTIMISM ABOUT COUNTRY'S RECOVERY AFTER COVID-19

India's consumers are displaying higher levels of optimism, with more households planning to increase spend—a trend that is also evident in China, Indonesia, and Nigeria



Household spending expectations for the two weeks following April 6th



Based on survey conducted by McKinsey between 15 Mar-6 Apr Source: Visual Capitalist

THE TELEVISION VIEWERSHIP CONTINUES TO GROW ACROSS THE GLOBE



'ONE WORLD: TOGETHER AT HOME' CELEBRITY CONCERT FOR COVID RELIEF WAS SIMULCAST ON 26 U.S. TV NETWORKS & DREW **21 MILLION VIEWERS** This Virtual Concert was an exciting innovation which leveraged TV's reach to help raise \$127 million New rules of engagement!







THE SCOPE OF OUR ANALYSIS: INDIA





Market Coverage All India (Urban + Rural) 2+ years



Market Coverage Urban 1 Lakh+, NCCS ABC, 15-44 Years, Android Smartphone Users Passive Panel, 12000 user base Aligned to Smartphone Universe

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Smartphone Behaviour

Time Period: Pre COVID-19: 11th Jan'20 - 31st Jan'20

COVID Disruption: Edition 5: 11th Apr'20-17th Apr'20

Frequency: Weekly

Time Period: Pre COVID-19: 13th Jan'20 - 2nd Feb'20

COVID Disruption: Edition 5: 11th Apr'20-17th Apr'20

Frequency: Weekly



We refer to Jan 2020 as the Pre Covid-19 period and compare it with recent weeks.

INDIAN TV LANDSCAPE Key Highlights



WEEK 15 RECORDED 40% GROWTH OVER PRE COVID-19 AT 1.24 TRILLION MINUTES

- Individuals watching TV for all 7 days increase to 48%
- Viewership grew by 1% over Week 14 led by ATS



PRE COVID-19 VIEWERSHIP: STATE -WISE

- Southern states significantly ahead
- AP/Telangana had the highest daily reach of 76% while TN/Pondicherry led in daily ATS of 4 hours 36 minutes





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WEEK 15 VIEWERSHIP GROWTH DRIVEN BY BOTH REACH AND ATS

- Southern states still ahead
- TN/Pondicherry has the highest daily ATS of 5 hours 50 minutes





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Week 15 (week starting 11 April) data as compared to Pre COVID-19 i.e.Week 2 to Week 4 (11 Jan to 31 Jan)

NON-PRIME IS STILL THE DRIVER FOR TV VIEWERSHIP GROWTH IN WEEK 15

Prime-Time as well as Non-Prime-Time register a growth of 1% each in week 15 as compared to last week



Viewing Minutes Mn, India, 2+,

Week 15 (week starting 11 April), Week 14 (week starting 4 April), Pre Covid i.e. Week 2 to Week 4 (11 Jan to 31 Jan)



ALL INDIA: NEWS & MOVIES CONTINUE TO GROW

> At HSM Urban, GEC growth is higher as compared to All India level



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Week 15 (week starting 11 April) data as compared to Pre COVID-19 i.e. Week 2 to Week 4 (11 Jan to 31 Jan)



GENRE-WISE SHARE : NEWS & MOVIE CONSUMPTION SHARE

All India, 2+

Week 15 (week starting 11 April) ; Pre COVID-19 i.e. Week 2 to Week 4 (11 Jan to 31 Jan)

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MEGACITIES HAVE GROWN DURING COVID-19 DRIVEN BY BOTH REACH AND ATS

> ATS for Mumbai has grown the most, by 1 hour 42 mins (39% growth)





VIEWERSHIP GROWTH IS THE HIGHEST IN DELHI & MUMBAI VS REST OF THE MEGACITIES







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Growth in Week 15 (week starting 11 April) data as compared to Pre COVID-19 i.e. Week 2 to Week 4 (11 Jan to 31 Jan)

LAUNCHING PRIMAVU INDIVIDUAL DATA TODAY

Individual viewership: Megacities grew by 53% in Premium Panel Vs 47% in Currency Panel





PrimaVU

*Premium Panel Growth is from BARC's Product PrimaVU Individual data (measuring top 3% of Socio Economic Strata in 6 Megacities at 2+). Currency Panel is at NCCS A, Megacities

Growth in Week 15 (week starting 11 April) data as compared to Pre COVID-19 i.e. Week 2 to Week 4 (11 Jan to 31 Jan)





*Premium Panel Growth is from BARC's Product PrimaVU Individual data (measuring top 3% of Socio Economic Strata in 6 Megacities at 2+) Currency Panel is at NCCS A, Megacities

Growth in Week 15 (week starting 11 April) data as compared to Pre COVID-19 i.e. Week 2 to Week 4 (11 Jan to 31 Jan)

LAUNCHING PRIMAVU INDIVIDUAL DATA

> 15+ and Males are driving the growth in Premium Homes





AUDIENCES : CONTENT & VIEWING A Deep Dive Into Demographic-wise & Market-wise Consumption



VIEWERSHIP GROWTH IN 15-21 AGE-GROUP IS DRIVEN LARGELY BY THE URBAN MARKET





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NCCS A HAS SEEN THE HIGHEST VIEWERSHIP GROWTH DURING COVID-19 23 ACROSS URBAN AND RURAL MARKET





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Week 15 (week starting 11 April) data as compared to Pre COVID-19 i.e. Week 2 to Week 4 (11 Jan to 31 Jan)

HSM : WHILE NEWS STAYS STRONG, VIEWING OF MOVIES INCREASED MORE IN THE PAY PLATFORM



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- Growth in Movie viewership is coming largely from pay platforms across Urban and Rural market (82% and 69% respectively)
- News stays strong in HSM with over 200% growth in week 15 over Pre COVID period



No. of channels in Free platform (Freedish & Terestrial): 83 Watermarked channels

Week 15 (week starting 11 April) data as compared to Pre COVID-19 i.e. Week 2 to Week 4 (11 Jan to 31 Jan)



HSM / 2+/Hindi GEC/ Imp in Mn Channels considered : STAR Utsav, Zee Anmol, Colors Rishtey & Sony Pal These channels are free during COVID period







HSM /HSM Urban/ 2+/ Imp in Mn



HINDI GEC (W/O DD) IN HSM SHOWS GROWTH ACROSS PLATFORMS IN NON PRIME-TIME IN WEEK 15 OVER PRE COVID PERIOD

Even HSM Urban registers growth in Pay platform in week 15 over last week on the back of Mythos



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Week 15 (week starting 11 April) data as compared to Week 14 (week starting 4 April) and Pre COVID-19 i.e. Week 2 to Week 4 (11 Jan to 31 Jan)

MYTHOLOGICAL SHOWS HAVE BECOME THE MAIN SOURCE OF ENTERTAINMENT AMONG HINDI GEC'S



---- Duration (Hrs)

HSM 2+/ SOV based on Viewing Minutes/ Mythological Show classification based on Programme Genre – "Mythological/ Costume Drama" Week 15 (week starting 11 April); Pre COVID-19 i.e.Week 2 to Week 4 (11 Jan to 31 Jan)



GEC'S IN THE SOUTH ARE LEVERAGING THEIR MOVIE LIBRARY TO SUSTAIN VIEWERSHIP



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AP-Telangana/TN-Pondicherry/Karnataka/Kerala 2+ Imp'000(Shr%) and Feature Films Week 15 (week starting 11 April) ; Week 14 (week starting 4 April); Pre COVID-19 i.e.Week 2 to Week 4 (11 Jan to 31 Jan)

ADVERTISING TRENDS



OVERALL FCT: TOTAL INVENTORY CRAWLING BACK

Week 15 observes 7% growth







FCT in Mn secs

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Week 13 (week starting 28 March);Week 14 (week starting 4 April); Week 15 (week starting 11 April)

TOTAL ADVERTISERS ON TV CLIMBING BACK





Data considered from 1st April till 17th April Week 15 (week starting 11 April) ; Week 14 (week starting 4 April); Pre COVID-19 i.e.Week 2 to Week 4 (11 Jan to 31 Jan)





Top 10 Advertisers basis Week 15 FCT in lacs

COVID-19 COMMUNICATION 141 (14%) ADVERTISERS USING THE COVID-19 THEME

Total of about 10.7 Lac seconds on COVID-19, Top 10 Advertisers account for about 64%



FCT % Covid-19 commercials vs other creatives 1st April till 17 the April BROADCAST AUDIENCE RESEARCH

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AD VOLUME BY GENRE: GROWTH IN FCT ACROSS NEWS, MOVIES & KIDS GENRE (Week 15 /14)

GEC manages to sustain FCT levels



*Only a few Genres mentioned above **FCT in Lacs** Week 13 to Week 15 (28 March to 17 April)





NEWS GENRE: TOP ADVERTISERS

 \geq Govt of MP, Reckitt, Amul, HUL, GOI, LIC increase FCT



■Week 14 Week 15

FCT in Lacs (Excluding Broadcaster inventory) Week 14 to Week 15


GEC: TOP ADVERTISERS

> Many FMCG' companies increase FCT compared to the last week





FCT in Lacs (Excluding Broadcaster inventory) Week 14 to Week 15

MOVIES: TOP ADVERTISERS

> 9 out of Top 10 Advertisers increase their FCT



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KIDS: TOP ADVERTISERS

Growth observed across all advertisers in week 15





FCT in Lacs (Excluding Broadcaster inventory) Week 14 to Week 15

CONTRIBUTION OF ESSENTIALS GREW FROM 42% IN WEEK 14 TO 46% IN WEEK 15



*Essential Products considered basis the current scenario:

Banking/Finance/Investment, Food & Beverages, Household Products, Personal Care/Personal Hygiene, Personal Healthcare, Telecom etc.



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ESSENTIALS CATEGORY: INVENTORY GROWTH ACROSS GENRES





FCT% Consumed by Essentials

*Essential Products considered basis the current scenario:

Banking/Finance/Investment, Food & Beverages, Household Products, Personal Care/Personal Hygiene, Personal Healthcare, Telecom etc. FCT % for Essentials week wise



Week 13 (week starting 28 March); Week 14 (week starting 4 April); Week 15 (week starting 11 April)

SOCIAL CATEGORY: INVENTORY ACROSS GENRES





FCT% Consumed by Social Category



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FCT % for Miscellaneous week wise

Week 13 (week starting 28 March); Week 14 (week starting 4 April); Week 15 (week starting 11 April)

RAMAYAN & MAHABHARAT ATTRACT MORE ADVERTISERS: ADVERTISER COUNT SEES A 14X & 12X INCREASE RESPECTIVELY

> Daily FCT hovering around 1900 to 2000 secs across both programs



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SMARTPHONE BEHAVIOR



HIGHLIGHTS FROM TODAY'S SESSION

- 1. Coronavirus: Continues to be <u>Most searched</u> among Top 100 Google searches
- 2. Aarogya Setu used by 1/5 consumers 80% + increase v/s the launch week
- 3. The New Normal of <u>3 hrs, 40 minutes+ per day</u> on Smartphone continues, a 10% increase over pre- Covid times
- 4. Social networking adds <u>35% more time</u> since Pre-Covid.
- 5. Professional suite surges in Covid lockdown.
- 6. News franchise continued to be nearly 50% of all smartphone audience. <u>Views grow by 40%.</u>
- 7. Entertainment galore !! <u>Time on Movies grow by 48%, Originals by 69%.</u>
- 8. Audio streaming apps decline possibly on account of travelling coming down.
- 9. Video Advertising spends drop across most categories. The growth categories were Corporate Images, F&B, Gaming,

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Media, Education, Land & Building Equipment.

10. Benchmarking India behaviour on Smartphone vs US - VOD share is similar, BFSI > 3X nielsen

A LOOK AT SOME TRENDS SEEN IN THE US



SOCIAL MEDIA ACCOUNTS FOR NEARLY A FOURTH OF MOBILE USAGE IN THE US

MOBILE USAGE BY APP IN THE US

Q1 2020 Weekly Trend - Among Mobile Users

Weekly 18+, Mobile App Usage by Category as a % of Total Mobile Usage



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INDIA

25% OF TOTAL TELEVISION VIEWING IN THE US WAS ON STREAMING IN THE WSD 8TH APR



Source: Nielsen, Streaming Meter Homes, Sum of Daily Streaming Minutes (Weighted) as a percent of Total TV Usage, P2+, Total Day,



INDIA SMARTPHONE BEHAVIOR



ALMOST 4 IN 10 SEARCHES ARE AROUND CORONAVIRUS IN WEEK 5, 4x TIMES THE PROPORTION SEEN FOR WEEK 1

TOP GOOGLE SEARCHES WEEK 5 V/S WEEK 1



COVID RELATED SEARCH TERMS

Top 100 Google Searches by Frequency are considered for above Based on Nielsen Android Smartphone Panel representing 1L+, NCCS ABC, 15-44



PEOPLE SEEN RESPONDING TO PM MODI'S URGES: USER BASE FOR AAROGYA SETU JUMPED BY 81% IN WEEK 2 V/S WEEK 1 OF ITS LAUNCH, 1 IN 5 NOW HAVE THE APP !! DOUBLING OF USER BASE OBSERVED FOR FEMALES & NCCS C



Based on Nielsen Android Smartphone Panel representing 1L+, NCCS ABC, 15-44

CONSUMERS LARGELY CONTINUED ON THE NEW NORMAL IN WEEK 5



~35% OR MORE INCREASE IN TIME ON SOCIAL NETWORKING ACROSS CONSUMER GROUPS. <u>1 IN 5</u> SPEND MORE THAN AN HOUR / DAY



All social networking apps included. Top ones are Facebook, Tiktok, Instagram, Helo, Snapchat, Twitter Based on Nielsen Android Smartphone Panel representing 1L+, NCCS ABC, 15-44

COVID Disruption W5 as compared to Pre COVID-19 Data

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Social Networking

WHEN YOUR HOME BECOMES YOUR OFFICE : STAGGERING 200% INCREASE SEEN IN TIME 54 SPENT ON VIDEO CONFERENCING, TIME SPENT ON VIRTUAL DRIVES SEEN TO DOUBLE

FOR WORKING PEOPLE				
	PROFESSIONAL SUITE OF APPS	Change in % users/week	Change in time spent/week	
	VIDEO CONFERENCING	+546%	+200%	
	VIRTUAL DRIVES	+19%	+58%	

Video Conferencing includes apps like Zoom, Skype, Hangouts & Virtual drives includes apps like Google drive, Onedrive

Based on Nielsen Android Smartphone Panel representing 1L+, NCCS ABC, 15-44 COVID Disruption W5 as compared to Pre COVID-19 Data



~HALF THE AUDIENCE IS ON NEWS PLATFORMS, LAPPING UP 21 VIEWS/ WEEK ...



Video News includes TV news channels streamed on YouTube, JioTV, Hotstar, MX Player & Zee5

Based on Nielsen Android Smartphone Panel representing 1L+, NCCS ABC, 15-44

COVID Disruption W5 as compared to Pre COVID-19 Data



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16% VISIT ANY NEWS PLATFORM MORE THAN 30 TIMES IN A WEEK



Based on Nielsen Android Smartphone Panel representing 1L+, NCCS ABC, 15-44

COVID Disruption W5 as compared to Pre COVID-19 Data



COVID PERIOD VIEWING RESULTS IN **A VERY STRONG GROWTH** ACROSS ALL SEGMENTS OF OTTs

		% USERS/WEEK	TIME SPENT/USER/WEEK(Min)
▶.	VOD	96% -	3 hrs 55 mins +10%
V	′OD= Video Streaming Platforms, includi	ng Youtube	18 Billion mins/week

Below Table : YT Not included, OTT Apps included below are : Amazon Prime, Hotstar, MX Player online, Netflix, Voot, Zee5

	Change in % users/week	Change in Time Spent/user/week
LIVE TV	+38%	+71%
MOVIES	+56%	+48%
INDIAN MOVIES	+43%	+30%
INTERNATIONAL MOVIES	+187%	+52%
ORIGINAL SERIES	+141%	+69%
INDIAN ORIGINAL SERIES	+151%	+58%
INTERNATIONAL ORIGINAL SERIES	+161%	+57%
SYNDICATED SERIES	-45%	-8%

Syndicated Shows - Includes shows from parent brand, which were not originally created for the OTT platform Original Series- Content that is tagged as original or exclusive on the platform

Based on Nielsen Android Smartphone Panel representing 1L+, NCCS ABC, 15-44 COVID Disruption W5 as compared to Pre COVID-19 Data



AUDIENCE SCAPE FOR OTT VIEWERS AS IT STANDS TODAY..

75% USER PREFERENCE (BASIS TIME) IS STACKED BETWEEN MOVIES & SYNDICATED CURRENTLY

Below Table : <u>YT Not included,</u> OT	TT Apps included below are : Amazon Prime, Hotstar, MX Player online, Netflix, Voot, Zee5
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Basis Category Wise Time Spent on OTT	Second Screen Viewers	Movie Buffs	Preferrers of Syndicated Shows	Preferrers of Original Shows
Audience Sizing	11%	38%	37%	14%
Demographic Highlights <i>(Over indexed)</i>	NCCS C,25-34 yr old users , Coming from Tier I towns	NCCS A, 15-24 yrs old users coming from Metros	Female users coming from Metros	NCCS B, 15-24 yrs, Female users, coming from Metros & Tier I towns
Behavioural Highlights <i>(Over indexed)</i>	Heavy users of News	High incidence for Fitness Apps & are spending substantial time on Shopping apps		Heavy users of Social Media & Chat and VOIP

Based on category with most time spent: Second Screen Viewers- Most time on OTT spent on Live Channels, Movie Buffs-Most time on OTT spent on Movies, Preferrers of Syndicated Shows / Original Shows -Most time on OTT spent on syndicated/original series

Syndicated Shows - Includes shows from parent brand, which were not originally created for the OTT platform Original Series- Content that is tagged as original or exclusive on the platform

Based on Nielsen Android Smartphone Panel representing 1L+, NCCS ABC, 15-44 COVID Disruption W5 as compared to Pre COVID-19 Data



LESSER TIME SPENT ON AUDIO STREAMING POSSIBLY ON ACCOUNT OF TRAVELLING COMING TO A HALT

	CHANGE IN % USERS/WEEK	CHANGE IN TIME SPENT/ USER/WEEK
Audio Streaming	-5%	-32%

Time Spent based on audios streamed on top 6 audio streaming apps

	Change in % users/week	Change in Time Spent/user/week
Metros	-6%	-42%
Non-metros	-5%	-26%



DIGITAL ADS



DIGITAL VIDEO: GROWTH IN DIGITAL AD SPENDS SEEN FOR F&B, GAMING & MEDIA

Post Covid (28th Mar -10th Apr) vs Pre Covid (Jan) % Change in Creative Counts



Unique Videos Creatives of Hotstar & YouTube (Pre roll & Mid roll) and TikTok

** : Current capability of Ad Scanning covers Video Ads, Above Data covers Youtube/ Hotstar / TikTok largely *Based on Nielsen Android Smartphone Panel representing 1L+, NCCS ABC, 15-44*



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DIGITAL VIDEO: AD SPENDS DROP SEEN IN MOST OF CATEGORIES

Post Covid (28th Mar -10th Apr) vs Pre Covid (Jan) % Change in Creative Counts



Unique Videos Creatives of Hotstar & YouTube (Pre roll & Mid roll) and TikTok

For Services Sector - it includes Digital Payment, Doc appointment, Web Hosting, etc, ** : Current capability of Ad Scanning covers Video Ads, Above Data covers Youtube/ Hotstar / TikTok largely Based on Nielsen Android Smartphone Panel representing 1L+, NCCS ABC, 15-44



HOW DOES INDIA STACK UP VERSUS THE US ON SHARE OF ACTIVITIES ON MOBILE APPS ?

SIMILAR SHARE FOR VOD, COMMUNICATION -- INDIA IS 2X, FINANCE - INDIA IS 3X



Lifestyle+Productivity includes Utility & Phone features, browsing/searching, ecom, health, news, education, travel.

SUMMARIZING THE KEY POINTS FROM TODAY'S SESSION



SUMMARY

- 1. "CORONA Virus" continues to be most searched among Top 100 Google searches
- 2. 1 in 5 smartphone consumers use the Aarogya Setu app now an 80% + increase v/s the launch week
- 3. TV consumption continues to show a growth of 40% over pre-COVID period now at 1.24 Trillion minutes the increase led by both Reach and Average Time Spent
- 4. The new normal of 3 hrs, 40 minutes+ a day on Smartphone continues 10% increase over pre Covid times
- 5. TV Viewership Growth led by News and Movies the Movies growth coming more from the PAY platform
- **6.** News franchise on Smartphone continued to be nearly **50% of all smartphone audience**, Views grow by 40%
- Hindi GEC in HSM at an all time high with 8.5 BN impressions with Mythologicals leading the way. HSM Urban is all time high for 3rd week in Row.
- 8. Strong **double- digit growth** seen across various segments of **OTTs (movies, originals,** etc) while **Audio streaming apps** show a **decline** possibly on account of commuting going down.
- 9. FCT on TV recovers a bit after a huge fall last week most advertisers using the COVID19 theme; Essentials category sees a growth across genres; while on Digital Video Advertising spends drop across most categories

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