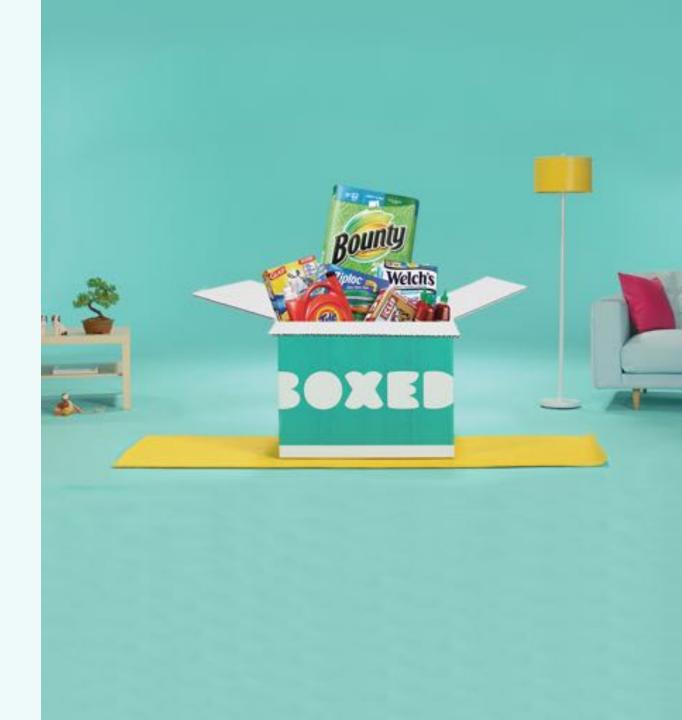




B O X E D

Who We Are



the first computer at Boxed





BOXED

Story of Success











2013

2014

2015

2016

2017

Humble Beginnings

- Founded in CEO's garage
- First fulfillment center opened in Edison, NJ
- Launched mobile app

Move Fast, Learn Fast

- Fresh delivery launched in NYC
- Second fulfillment center opened in Las Vegas, NV
- Launched web

Explosive Growth

 Prince & Spring private brand launched

Expansion

Fourth fulfillment center opened in Dallas, TX

Embracing The Future

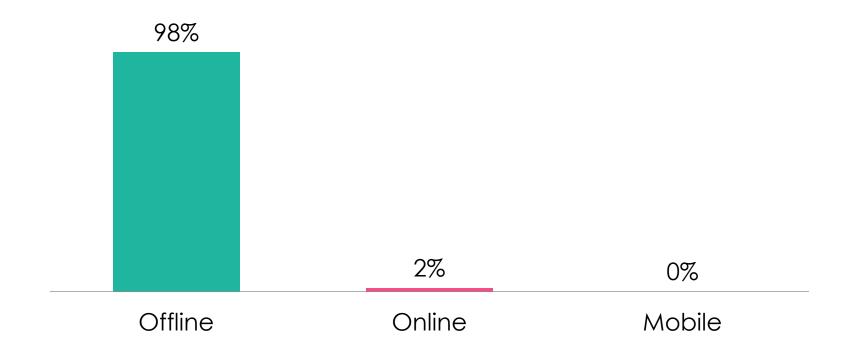
 Launched its first automated fulfillment center

WHAT'S THE OPPORTUNITY?



\$200B, 3 Players

Wholesale Club Industry





the world we live in



A familiar tale...



OUR STRATEGY?



BE RELEVANT TO THE CUSTOMER IN EVERY WAY



how, you ask?

- Know the customer, their shopping behavior and continually optimize for it
- Have a ridiculous CX.
- Unexpected fun discovery of products and experience
- In-house creative team partnering closely with data science and product teams
- Take risks and <u>constantly</u> test...but course-correct ASAP!
- Be consistent in your showcasing your values and tell YOUR story



of course, not all customers are created equal



the value of segmentation

Pricing Channel New Product Development Strategy Brand User Experience Positioning Loyalty & Product Retention **Optimization Cross Selling**

Meet Claire (a.k.a. Jen)



Jen plans her purchase

Best customers spend less time between orders...

...but spend more time planning and building their cart.

Time between orders

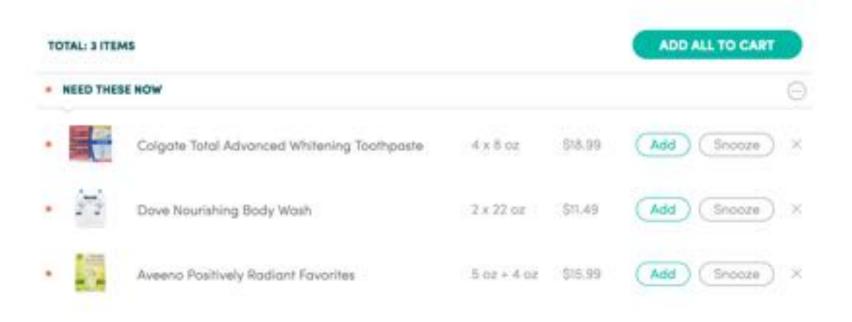




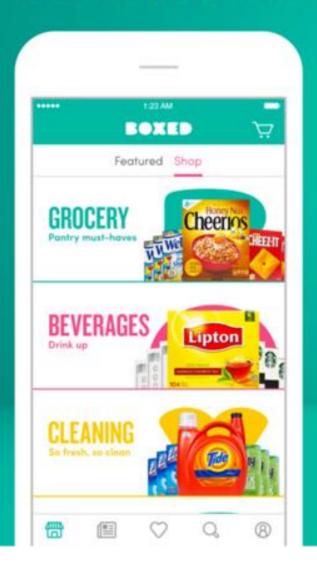
SMARTStockup

×

We ran the numbers and it looks like you might be running low on some items, time to stock up!



BULK MADE BEAUTIFUL





venmo





but more importantly...

BE TRUE TO WHO YOU ARE... MOBILE OR NOT



values-driven content









give the ecommerce experience a soul...for a change



the ultimate win





Thank you @BoxedWholesale, I love you guys too I love the wonderful note you place in the box. You guys rock!!



9:16 PM - 4 Aug 2016

Making customers happy











THANK YOU!