Crossing the Creepy Line

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THE DO NOT CROSS



Advertising has always been about storytelling

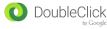
Know your audience, tell your story in the right context





Pre & post data analysis is not a new concept

The focus group is a way to gain **qualitative** feedback, but it's only a **sample** of your **assumed** target audience.









Today's opportunity is the ability to reach the right person, in the right moment, with the right message



For creatives...

Today's data is a real time focus group of all target consumers

Google | 🕐 DoubleClick

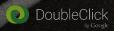
Google Confidential & Proprietary

How much is too much?



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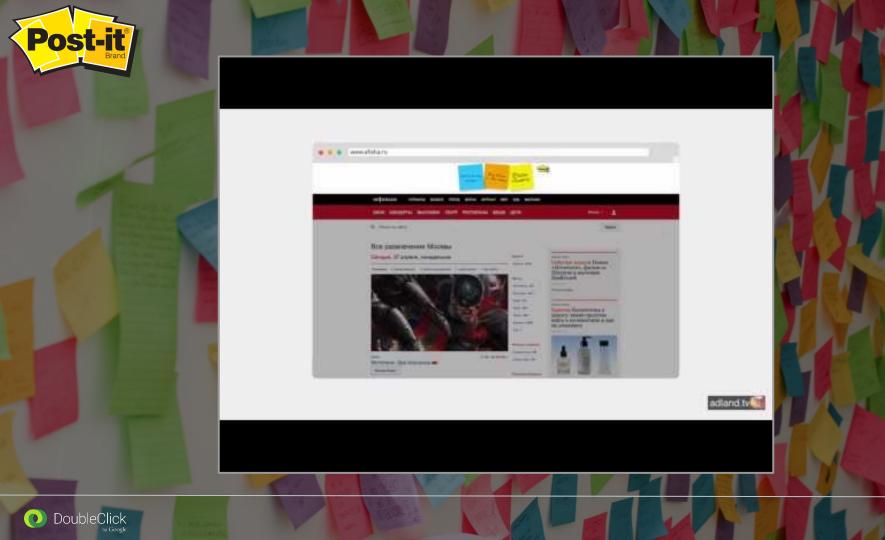
The Creepy Line



The last destination I searched is saved on a booking site

Personal greeting in my favorite shopping app with personalised recommendations for my size

A news site serves me a political ad saying 'Katie, vote Trump!'





Figuring out a teen is pregnant before her father does!

Purchase behaviour patterns used to assign 'Pregnancy Prediction Score' to customers.

Relevant offers can then be targeted to very specific stages of pregnancy.



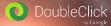


Axe Remakes Story of Romeo 100,000 Times

Of 11 scenes in the trailer, six can vary according to the viewer's profile.

Artsy, Roots, Fresh & Natural

Customisation in the trailers ranges from subtle to extensive, with a range of music, sexual and romantic content



Google Play

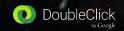
Real-Time Marketing at the Oscars: Backstage

Before the winners made it to the stage to accept their awards, ads about the films were in the hands of fans.

Click-through rates for the real-time ads were 19% higher than for the control ads

+59% searches for Google play movies

@ 2014 Sony Pics



Google

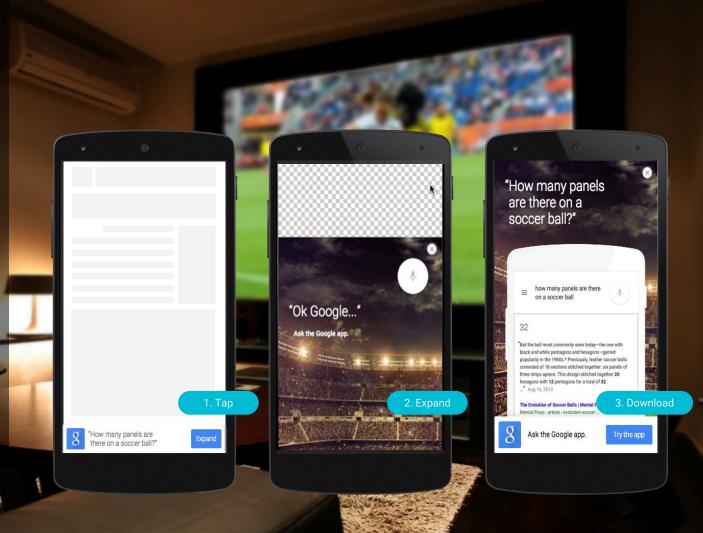
COUCH SURFING BANNER

Aligning with key television moments

Second screen experience that syncs Google app ads with key television moments.

Providing contextual and relevant information inspired by the shows our audience is watching.

Syncing in-app ads to actual TV content



What separates greatness from creepiness

Know your audience

Where

What

Who

Understand both context & place in the consumer journey

Deliver the right message



To create the right message, consider the full consumer journey



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WHAT DO YOU WANT THEM TO THINK OR DO IN EACH PHASE?

WHAT ARE THE BEST MOMENTS TO ENGAGE?

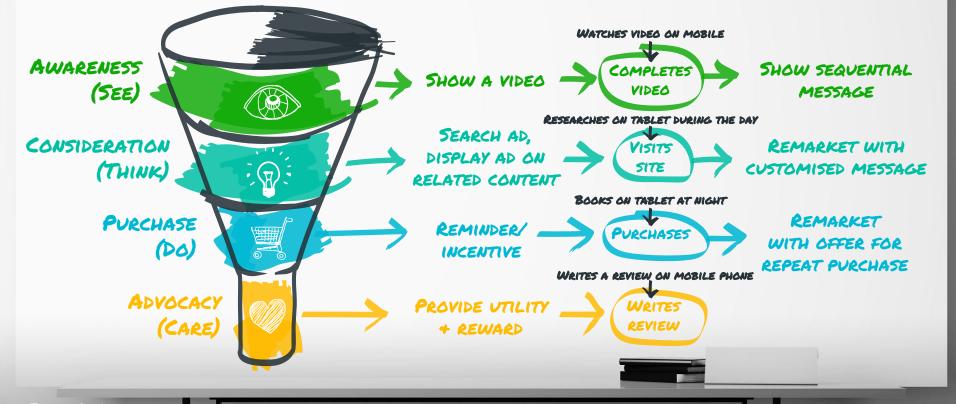
HOW CAN YOU DRIVE CONSUMERS THROUGH THE FUNNEL?



"Whiteboarding" your strategy



"Whiteboarding" your strategy: Don't forget device behavior!



Creativity in the data

MAYBELL_{NEW}NE

1: BUILD AWARENESS (TARGETED VIDEO)

2: RETARGET RELEVANT INTEREST BANNERS

3: VISITS RESPONSIVE LANDING PAGE

Y: RETARGET RELEVANT PERFORMANCE BANNERS

5: DRIVE CONVERSIONS

6: RETARGET WITH HOW-TO VIDEO

7: INVITE TO WRITE REVIEW





How do I execute (non-creepy) data-driven creative?



We conducted research to understand how marketers can better execute data-driven creative campaigns



oubleClick

We built **advanced dynamic creative campaigns** using audience, environment and media data signals to inform the creative strategies

HTML5 creatives developed for all screens

Research findings: **Three key mindshifts** for marketers to improve the data-driven creative process:



Improve data literacy

Understand **all the data** that is available and select the **right** data signals for your message \mathbf{O}

Give creatives access to data

Work with both your media & creative teams to develop sound creative strategies that are informed by data and *give creatives access* to the data from the beginning



Drive a collaborative process

Drive a **collaborative**, **agile campaign process** that involves all vendors and agencies throughout, as opposed to the sequential, siloed process of today



March 10th

🚺 DoubleClick by Google

The creative process for programmatic: A guide for marketers

Programmatic campaigns require a new way of thinking and doing. This 5-step framework provides a collaborative, agile process to help marketers and agencies successfully execute data-driven creative for their campaigns.



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Creepy Line

